



# Ottawa County Central Dispatch Authority

## December 2023 Statistics



17 New Profile Created

35 Profile Pops

194 Chat Sessions Initiated

64 Chat Responses

# 9.11

CALL IF YOU CAN  
TEXT IF YOU CAN'T

29 Caller Initiated Text Messages

231 Dispatch Initiated Text

\* Already Included in 9-1-1 Class of Service Totals

911 Class of Service	December 2022	2022 Total	December 2023	2023 Total
Business	354	4,005	181	3,009
Other	61	860	33	323
Residential	86	1,286	93	1,019
VOIP	601	8,148	587	8,166
Wireless	6,883	85,265	5,829	89,778
911 Hang up*	707	9,482	608	8,790
<b>TOTAL 911 CALLS</b>	<b>7,985</b>	<b>99,564</b>	<b>6,723</b>	<b>102,295</b>



Group	Tips	Follow Ups	2023 Total
GVSU	1	0	2
Holland/Zeeland	15	16	241
OCSO	42	35	641
Tri – Cities	5	11	98
WEMET	1	0	127
Out of County	9	0	94
<b>Total</b>	<b>57*</b>	<b>45*</b>	<b>1,042</b>

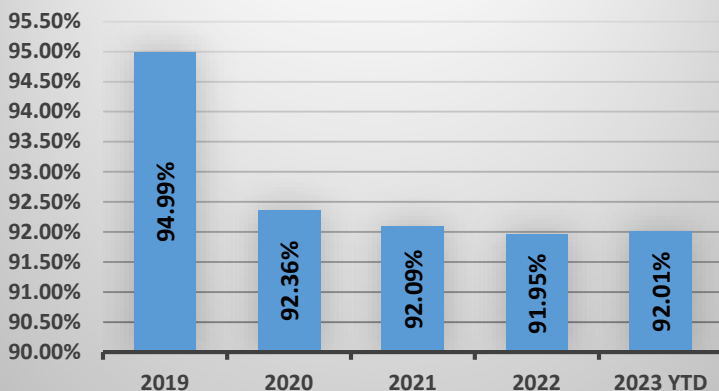
\*The total may not be the sum of the values above because tips may be assigned to multiple recipients.

Administrative Calls	Dec. 2022	2022 Total	Dec. 2023	2023 Total
Inbound	6,881	89,318	6,288	90,991
Outbound	6,726	88,580	6,269	93,460

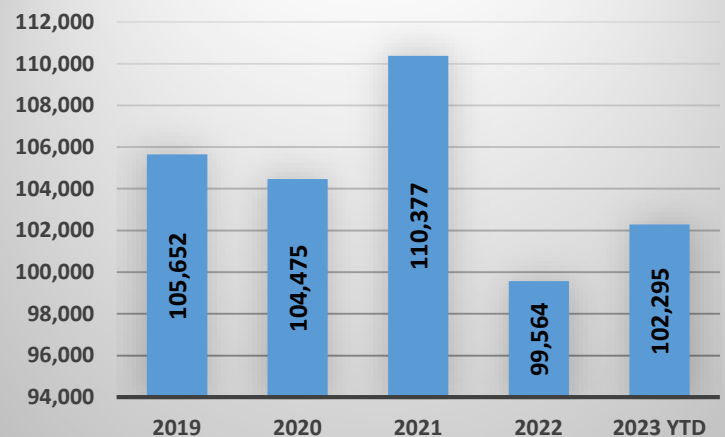
Total Calls Processed in 2022 277,462

Total Calls Processed in 2023 286,746

### Yearly 911 Answered Within 10 Seconds



### Yearly 911 Call Volume





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Police	Dec. 2022	2022 Total	Dec. 2023	2023 Total
Allendale Twp.	460	5,604	398	5,136
Blendon Twp.	109	1,189	103	1,206
Chester Twp.	29	446	28	390
Coopersville City	196	2,031	157	2,093
Crockery Twp.	175	2,111	149	2,054
Ferrysburg City	103	1,551	90	1,398
Georgetown Twp.	769	9,494	730	9,376
Grand Haven City	529	7,153	445	7,447
Grand Haven Twp.	367	4,969	330	4,669
GVSU	242	3,177	281	3,621
Holland City	1,256	17,016	1,255	17,360
Holland Twp.	1,521	17,375	1,391	17,648
Hudsonville City	209	2,535	219	2,674
Jamestown Twp.	202	1,849	149	1,780
Olive Twp.	245	2,453	219	2,709
Park Twp.	229	3,324	210	3,362
Polkton Twp.	120	1,397	90	1,241
Port Sheldon Twp.	103	1,283	102	1,298
Robinson Twp.	113	1,416	87	1,361
Spring Lake Twp.	288	3,413	269	3,447
Spring Lake Village	98	1,212	72	1,172
Tallmadge Twp.	214	2,497	216	2,425
Wright Twp.	139	1,316	73	1,295
Zeeland City	165	2,145	144	2,202
Zeeland Twp.	325	3,330	211	3,178
Out Of County	37	405	14	357
<b>Total</b>	<b>8,243</b>	<b>100,691</b>	<b>7,431</b>	<b>100,899</b>

Fire	Dec. 2022	2022 Total	Dec. 2023	2023 Total
Allendale	145	1,493	134	1,523
Blendon Twp.	36	387	42	354
Chester Twp.	16	141	13	134
Coopersville	73	755	68	784
Crockery Twp.	39	398	26	383
Ferrysburg	36	299	20	273
Georgetown	66	952	70	897
Grand Haven City	160	1,778	133	1,748
Grand Haven Twp.	145	1,551	100	1,395
Holland City	381	4,074	315	4,123
Holland Twp.	107	1,218	81	1,043
Hudsonville	58	543	67	656
Jamestown	55	487	39	493
Marne	107	1,099	103	1,137
Olive Twp.	24	326	39	345
Park Twp.	20	442	29	394
Port Sheldon	25	287	22	258
Robinson	33	303	22	296
Spring Lake	123	1,367	109	1,286
Zeeland City	74	891	56	971
Zeeland Twp.	89	775	74	757
Out Of County	11	116	8	111
<b>Total</b>	<b>1,823</b>	<b>19,682</b>	<b>1,570</b>	<b>19,361</b>

### Traffic Stop Report

	December 2023	2023 Total
OCSO	2,169	27,352
HPD	424	4,228
ZPD	214	3,213
GHDPS	165	3,003
GVSU	6	385

\*Traffic stops are not included in incident numbers above