



Ottawa County Central Dispatch Authority

November 2023 Statistics



16 New Profile Created

24 Profile Pops

234 Chat Sessions Initiated

58 Chat Responses



Group	Tips	Follow Ups
GVSU	1	0
Holland/Zeeland	20	12
OCSO	20	8
Tri – Cities	5	5
WEMET	4	7
Out of County	5	0
Total	46*	28*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



17 Caller Initiated Text Messages

CALL IF YOU CAN
TEXT IF YOU CAN'T

224 Dispatch Initiated Text

* Already Included in 9-1-1 Class of Service Totals

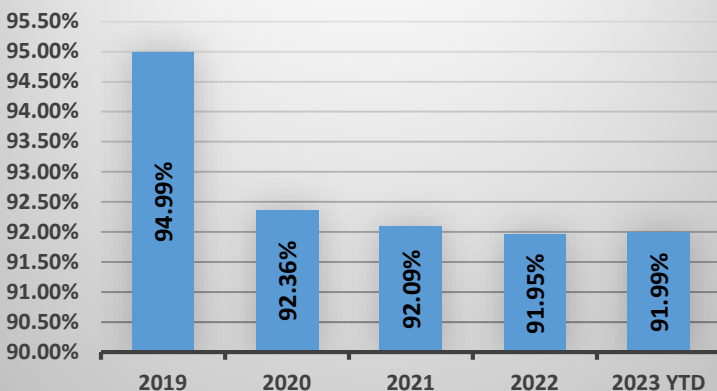
911 Class of Service	November 2022	November 2023	Year to Date
Business	354	230	2,828
Other	61	12	290
Residential	86	83	926
VOIP	601	676	7,579
Wireless	6,883	6,177	83,949
911 Hang up*	707	609	8,182
TOTAL 911 CALLS	7,985	7,178	95,572

Administrative Calls	Nov. 2022	Nov. 2023	Year to Date
Inbound	6,881	6,650	84,703
Outbound	6,726	6,428	87,191

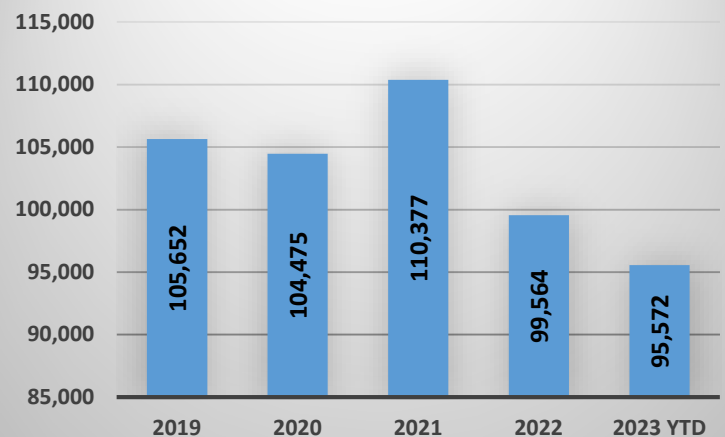
Total Calls Processed (Year to Date)

267,466

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	Nov. 2022	Nov. 2023	Year to Date
Allendale Twp.	509	415	4,738
Blendon Twp.	127	104	1,103
Chester Twp.	40	33	362
Coopersville City	192	161	1/936
Crockery Twp.	179	161	1,905
Ferrysburg City	156	73	1,308
Georgetown Twp.	974	727	8,646
Grand Haven City	534	475	7,002
Grand Haven Twp.	419	403	4,339
GVSU	397	350	3,340
Holland City	1,602	1,334	16,105
Holland Twp.	1,412	1,317	16,257
Hudsonville City	210	191	2,455
Jamestown Twp.	157	126	1,631
Olive Twp.	249	208	2,490
Park Twp.	286	238	3,152
Polkton Twp.	126	121	1,151
Port Sheldon Twp.	123	86	1,196
Robinson Twp.	136	104	1,274
Spring Lake Twp.	304	286	3,178
Spring Lake Village	79	80	1,100
Tallmadge Twp.	278	196	2,209
Wright Twp.	108	91	1,222
Zeeland City	178	158	2,058
Zeeland Twp.	309	227	2,967
Out Of County	11	16	343
Total	9,095	7,681	93,467

Fire	Nov. 2022	Nov. 2023	Year to Date
Allendale Twp.	137	111	1,389
Blendon Twp.	27	38	312
Chester Twp.	15	11	121
Coopersville	51	62	716
Crockery Twp.	31	36	357
Ferrysburg City	18	20	253
Georgetown Twp.	86	72	827
Grand Haven City	131	132	1,615
Grand Haven Twp.	124	140	1,295
Holland City	319	338	3,808
Holland Twp.	92	93	962
Hudsonville City	42	55	589
Jamestown Twp.	43	32	454
Marne	88	91	1,034
Olive Twp.	27	24	306
Park Twp.	31	37	365
Port Sheldon Twp.	25	15	236
Robinson Twp.	39	24	274
Spring Lake	97	107	1,177
Zeeland City	67	67	915
Zeeland Twp.	60	56	683
Out Of County	1	6	103
Total	1,551	1,567	17,791

Traffic Stop Report

	November 2023	Year to Date
OCSO	1,868	25,183
HPD	337	3,804
ZPD	205	2,999
GHDPs	219	2,838
GVSU	27	379
*Traffic stops are not included in incident numbers above		