



# Ottawa County Central Dispatch Authority

## October 2023 Statistics



**18** New Profile Created

**31** Profile Pops

**243** Chat Sessions Initiated

**70** Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	13	2
OCSO	39	26
Tri – Cities	4	0
WEMET	7	0
Out of County	7	0
<b>Total</b>	<b>58*</b>	<b>28*</b>

\*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



**19** Caller Initiated Text Messages

**318 Dispatch** Initiated Text

\* Already Included in 9-1-1 Class of Service Totals

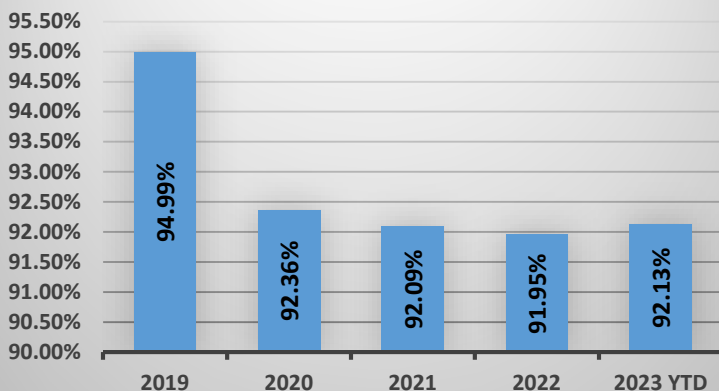
911 Class of Service	October 2022	October 2023	Year to Date
Business	274	248	2,598
Other	29	28	278
Residential	94	97	843
VOIP	706	688	6,903
Wireless	7,060	6,948	77,772
911 Hang up*	727	594	7,573
<b>TOTAL 911 CALLS</b>	<b>8,163</b>	<b>8,009</b>	<b>88,394</b>

Administrative Calls	Oct. 2022	Oct. 2023	Year to Date
Inbound	7,689	7,719	78,053
Outbound	7,258	6,869	80,763

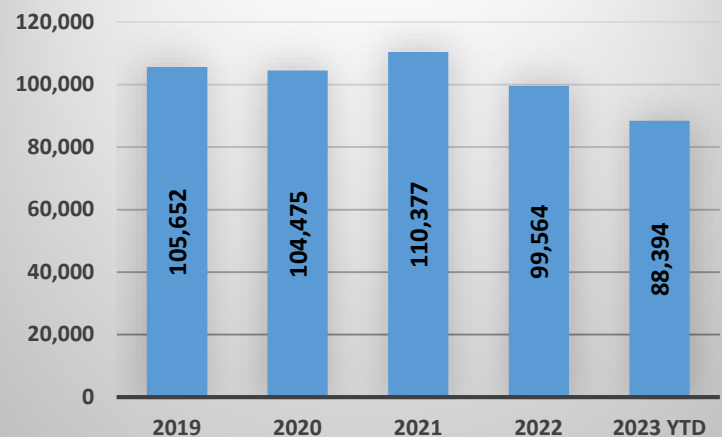
**Total Calls Processed (Year to Date)**

**247,210**

**Yearly 911 Answered Within 10 Seconds**



**Yearly 911 Call Volume**





# Ottawa County Central Dispatch Authority

## October 2023 Statistics

Police	Oct. 2022	Oct. 2023	Year to Date
Allendale Twp.	513	483	4,323
Blendon Twp.	105	87	999
Chester Twp.	59	51	329
Coopersville City	179	210	1,775
Crockery Twp.	136	143	1,744
Ferrysburg City	134	121	1,235
Georgetown Twp.	739	804	7,919
Grand Haven City	494	590	6,527
Grand Haven Twp.	417	400	3,936
GVSU	431	490	2,990
Holland City	1,588	1,580	14,771
Holland Twp.	1,376	1,433	14,940
Hudsonville City	186	213	2,264
Jamestown Twp.	148	187	1,505
Olive Twp.	197	256	2,282
Park Twp.	237	294	2,914
Polkton Twp.	98	124	1,030
Port Sheldon Twp.	84	91	1,110
Robinson Twp.	95	124	1,170
Spring Lake Twp.	315	323	2,892
Spring Lake Village	105	103	1,020
Tallmadge Twp.	239	209	2,013
Wright Twp.	102	92	1,131
Zeeland City	159	180	1,900
Zeeland Twp.	324	266	2,740
Out Of County	29	34	327
<b>Total</b>	<b>8,489</b>	<b>8,888</b>	<b>85,786</b>

Fire	Oct. 2022	Oct. 2023	Year to Date
Allendale Twp.	154	146	1,278
Blendon Twp.	46	23	274
Chester Twp.	8	14	110
Coopersville	65	73	654
Crockery Twp.	29	28	321
Ferrysburg City	20	32	233
Georgetown Twp.	96	89	755
Grand Haven City	136	146	1,483
Grand Haven Twp.	128	128	1,155
Holland City	348	65	3,470
Holland Twp.	89	93	869
Hudsonville City	45	65	534
Jamestown Twp.	43	44	422
Marne	105	108	943
Olive Twp.	33	34	282
Park Twp.	39	40	328
Port Sheldon Twp.	19	14	221
Robinson Twp.	25	29	250
Spring Lake	125	112	1,070
Zeeland City	77	81	848
Zeeland Twp.	69	67	627
Out Of County	6	12	97
<b>Total</b>	<b>1,705</b>	<b>1,719</b>	<b>16,224</b>

### Traffic Stop Report

	October 2023	Year to Date
OCSO	2,012	23,315
HPD	303	3,467
ZPD	238	2,794
GHDPs	280	2,619
GVSU	24	352
*Traffic stops are not included in incident numbers above		