



# Ottawa County Central Dispatch Authority

## September 2023 Statistics



25 New Profile Created

23 Profile Pops

322 Chat Sessions Initiated

93 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	15	8
OCSO	39	17
Tri – Cities	3	5
WEMET	12	8
Out of County	5	0
<b>Total</b>	<b>65*</b>	<b>31*</b>

\*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



29 Caller Initiated Text Messages

275 Dispatch Initiated Text

\* Already Included in 9-1-1 Class of Service Totals

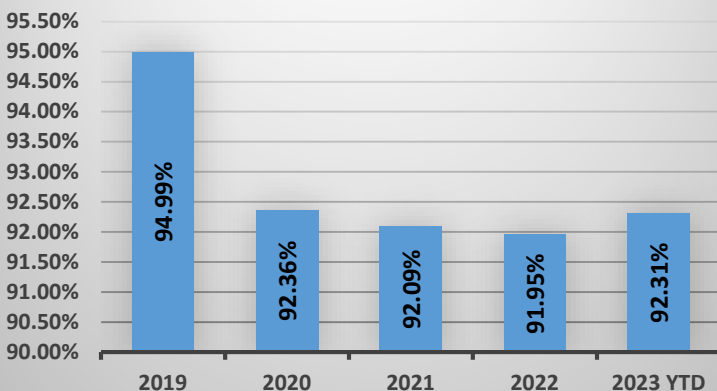
911 Class of Service	Sept. 2022	Sept. 2023	Year to Date
Business	247	169	2,350
Other	94	30	250
Residential	90	86	746
VOIP	692	680	6,215
Wireless	7,144	7,133	70,824
911 Hang up*	693	548	6,979
<b>TOTAL 911 CALLS</b>	<b>8,267</b>	<b>8,098</b>	<b>80,385</b>

Administrative Calls	Sept. 2022	Sept. 2023	Year to Date
Inbound	8,182	8,040	70,334
Outbound	7,402	7,038	73,894

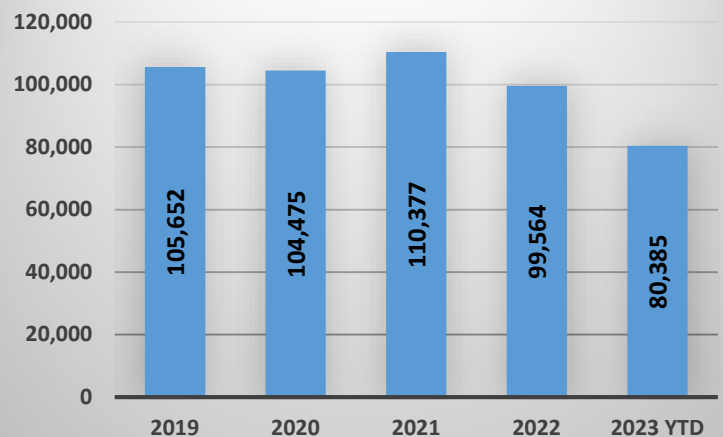
**Total Calls Processed (Year to Date)**

**224,613**

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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## September 2023 Statistics

Police	Sept. 2022	Sept. 2023	Year to Date
Allendale Twp.	540	513	3,840
Blendon Twp.	98	99	912
Chester Twp.	34	31	278
Coopersville City	191	181	1,565
Crockery Twp.	168	176	1,601
Ferrysburg City	171	149	1,114
Georgetown Twp.	821	884	7,115
Grand Haven City	557	587	5,937
Grand Haven Twp.	521	410	3,536
GVSU	437	515	2,500
Holland City	1,592	1,482	13,191
Holland Twp.	1,447	1,486	13,507
Hudsonville City	190	228	2,051
Jamestown Twp.	152	151	1,318
Olive Twp.	189	210	2,026
Park Twp.	299	299	2,620
Polkton Twp.	124	98	906
Port Sheldon Twp.	103	125	1,019
Robinson Twp.	118	128	1,046
Spring Lake Twp.	267	246	2,569
Spring Lake Village	130	109	917
Tallmadge Twp.	225	203	1,804
Wright Twp.	98	114	1,039
Zeeland City	178	208	1,720
Zeeland Twp.	257	266	2,474
Out Of County	44	23	421
<b>Total</b>	<b>8,951</b>	<b>8,921</b>	<b>76,898</b>

Fire	Sept. 2022	Sept. 2023	Year to Date
Allendale Twp.	148	147	1,132
Blendon Twp.	27	29	251
Chester Twp.	10	12	96
Coopersville	69	78	581
Crockery Twp.	30	44	293
Ferrysburg City	33	15	201
Georgetown Twp.	107	80	666
Grand Haven City	148	161	1,337
Grand Haven Twp.	133	123	1,027
Holland City	344	375	3,129
Holland Twp.	98	93	776
Hudsonville City	43	68	469
Jamestown Twp.	31	43	378
Marne	89	97	835
Olive Twp.	25	29	248
Park Twp.	48	26	288
Port Sheldon Twp.	19	26	207
Robinson Twp.	24	28	221
Spring Lake	100	91	958
Zeeland City	71	94	767
Zeeland Twp.	56	58	560
Out Of County	13	6	85
<b>Total</b>	<b>1,666</b>	<b>1,723</b>	<b>14,505</b>

### Traffic Stop Report

	Sept. 2023	Year to Date
OCSO	2,022	21,303
HPD	313	3,164
ZPD	251	2,556
GHDPs	278	2,339
GVSU	47	328
*Traffic stops are not included in incident numbers above		