



# Ottawa County Central Dispatch Authority

## August 2023 Statistics



**10** New Profile Created

**47** Profile Pops

**583** Chat Sessions Initiated

**180** Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	20	4
OCSO	40	24
Tri – Cities	5	2
WEMET	6	0
Out of County	12	0
<b>Total</b>	<b>69*</b>	<b>30*</b>

\*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



**16** Caller Initiated Text Messages

**218** Dispatch Initiated Text

\* Already Included in 9-1-1 Class of Service Totals

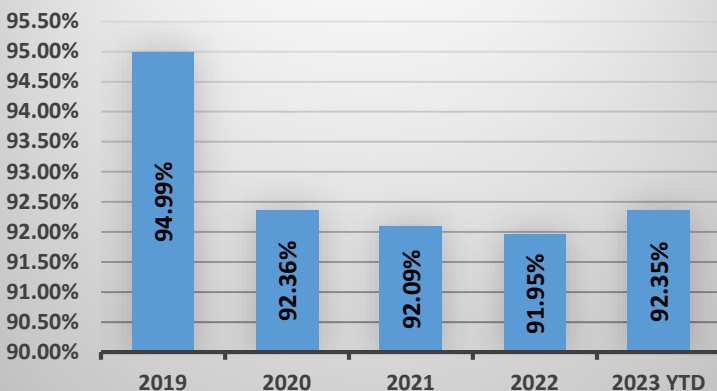
911 Class of Service	August 2022	August 2023	Year to Date
Business	312	245	2,181
Other	37	25	220
Residential	100	71	660
VOIP	723	728	5,535
Wireless	7,784	7,887	63,691
911 Hang up*	708	650	6,431
<b>TOTAL 911 CALLS</b>	<b>8,956</b>	<b>8,956</b>	<b>72,287</b>

Administrative Calls	August 2022	August 2023	Year to Date
Inbound	8,598	8,793	62,294
Outbound	7,865	8,266	66,856

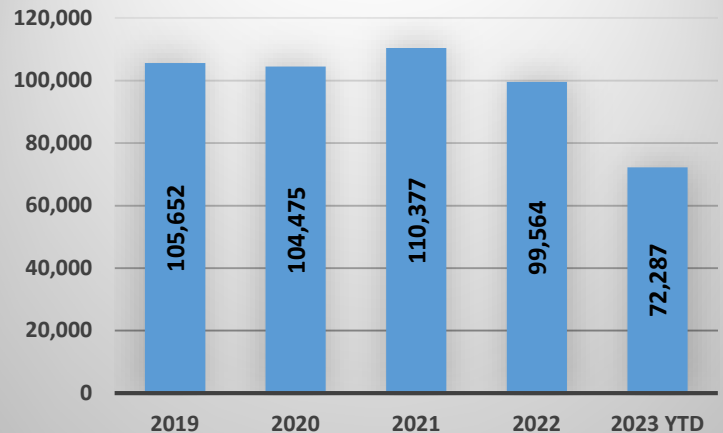
**Total Calls Processed (Year to Date)**

**201,437**

**Yearly 911 Answered Within 10 Seconds**



**Yearly 911 Call Volume**





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## August 2023 Statistics

Police	Aug. 2022	Aug. 2023	Year to Date
Allendale Twp.	461	419	3,327
Blendon Twp.	89	96	813
Chester Twp.	46	41	247
Coopersville City	166	159	1,384
Crockery Twp.	203	218	1,425
Ferrysburg City	129	130	965
Georgetown Twp.	816	873	6,231
Grand Haven City	832	891	5,350
Grand Haven Twp.	432	455	3,126
GVSU	274	303	1,985
Holland City	1,571	1,548	11,709
Holland Twp.	1,594	1,592	12,021
Hudsonville City	250	213	1,823
Jamestown Twp.	157	165	1,167
Olive Twp.	178	224	1,816
Park Twp.	360	315	2,321
Polkton Twp.	128	118	808
Port Sheldon Twp.	101	125	894
Robinson Twp.	115	133	918
Spring Lake Twp.	287	300	2,323
Spring Lake Village	125	127	808
Tallmadge Twp.	253	175	1,601
Wright Twp.	113	136	925
Zeeland City	198	186	1,512
Zeeland Twp.	282	289	2,208
Out Of County	40	33	270
<b>Total</b>	<b>9,200</b>	<b>9,264</b>	<b>67,977</b>

Fire	Aug. 2022	Aug. 2023	Year to Date
Allendale Twp.	103	131	985
Blendon Twp.	35	31	222
Chester Twp.	5	8	84
Coopersville	86	51	503
Crockery Twp.	42	49	249
Ferrysburg City	29	25	186
Georgetown Twp.	81	84	586
Grand Haven City	156	175	1,176
Grand Haven Twp.	130	117	904
Holland City	325	378	2,754
Holland Twp.	112	83	683
Hudsonville City	43	71	401
Jamestown Twp.	40	50	335
Marne	119	104	738
Olive Twp.	33	27	219
Park Twp.	66	39	262
Port Sheldon Twp.	30	25	181
Robinson Twp.	26	22	193
Spring Lake	140	120	867
Zeeland City	98	85	673
Zeeland Twp.	68	70	502
Out Of County	8	11	79
<b>Total</b>	<b>1,775</b>	<b>1,756</b>	<b>12,782</b>

### Traffic Stop Report

	August 2023	Year to Date
OCSO	2,615	19,281
HPD	345	2,851
ZPD	344	2,305
GHDPs	291	2,061
GVSU	61	281
*Traffic stops are not included in incident numbers above		