



Ottawa County Central Dispatch Authority

July 2023 Statistics



13 New Profile Created

49 Profile Pops

824 Chat Sessions Initiated

297 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	17	1
OCSO	44	34
Tri – Cities	8	10
WEMET	10	3
Out of County	17	0
Total	74*	47*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



33 Caller Initiated Text Messages

235 Dispatch Initiated Text

* Already Included in 9-1-1 Class of Service Totals

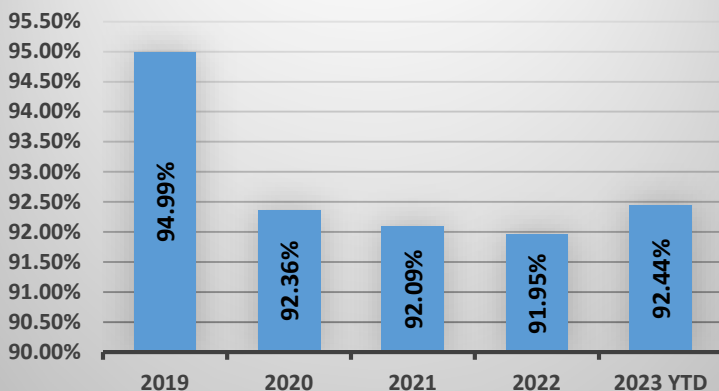
911 Class of Service	July 2022	July 2023	Year to Date
Business	358	218	1,936
Other	25	21	195
Residential	125	73	589
VOIP	711	711	4,807
Wireless	7,841	8,666	55,804
911 Hang up*	811	731	5,781
TOTAL 911 CALLS	9,370	9,689	63,331

Administrative Calls	July 2022	July 2023	Year to Date
Inbound	8,268	8,726	53,501
Outbound	8,022	8,939	58,590

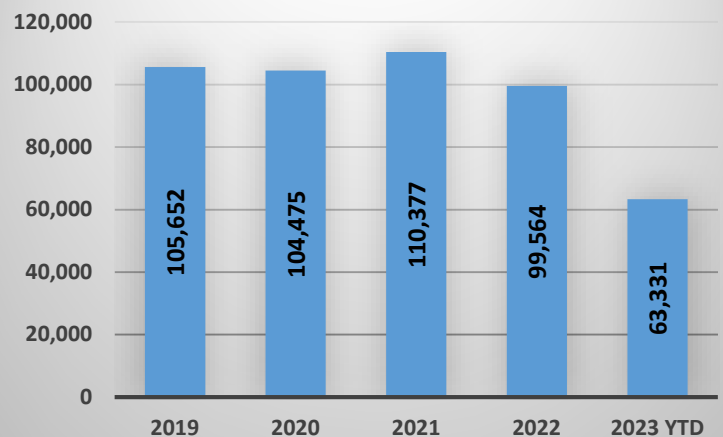
Total Calls Processed (Year to Date)

175,422

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	July 2022	July 2023	Year to Date
Allendale Twp.	450	394	2,908
Blendon Twp.	99	112	717
Chester Twp.	21	35	206
Coopersville City	191	209	1,225
Crockery Twp.	223	185	1,207
Ferrysburg City	149	148	835
Georgetown Twp.	837	864	5,358
Grand Haven City	871	930	4,459
Grand Haven Twp.	463	458	2,671
GVSU	132	156	1,682
Holland City	1,458	1,710	10,161
Holland Twp.	1,520	1,721	10,429
Hudsonville City	254	229	1,610
Jamestown Twp.	153	122	1,002
Olive Twp.	227	239	1,592
Park Twp.	391	362	2,006
Polkton Twp.	128	117	690
Port Sheldon Twp.	139	147	769
Robinson Twp.	125	127	785
Spring Lake Twp.	355	309	2,023
Spring Lake Village	135	108	681
Tallmadge Twp.	230	207	1,426
Wright Twp.	125	126	789
Zeeland City	217	219	1,326
Zeeland Twp.	244	245	1,919
Out Of County	40	31	237
Total	9,177	9,510	58,713

Fire	July 2022	July 2023	Year to Date
Allendale Twp.	103	112	854
Blendon Twp.	35	23	191
Chester Twp.	5	10	76
Coopersville	86	73	452
Crockery Twp.	42	41	200
Ferrysburg City	29	27	161
Georgetown Twp.	81	89	502
Grand Haven City	156	162	1,001
Grand Haven Twp.	130	124	787
Holland City	325	378	2,376
Holland Twp.	112	88	600
Hudsonville City	43	46	330
Jamestown Twp.	40	35	285
Marne	119	98	634
Olive Twp.	33	34	192
Park Twp.	66	45	223
Port Sheldon Twp.	30	28	156
Robinson Twp.	26	29	171
Spring Lake	140	114	747
Zeeland City	98	70	588
Zeeland Twp.	68	61	432
Out Of County	8	9	68
Total	1,775	1,696	11,026

Traffic Stop Report

	May 2023	Year to Date
OCSO	2,437	16,666
HPD	340	2,506
ZPD	315	1,961
GHDPs	279	1,770
GVSU	43	220
*Traffic stops are not included in incident numbers above		