



Ottawa County Central Dispatch Authority

May 2023 Statistics



21 New Profile Created

59 Profile Pops

1,164 Chat Sessions Initiated

464 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	14	8
OCSO	22	8
Tri – Cities	4	0
WEMET	9	6
Out of County	4	0
Total	46*	22*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



28 Caller Initiated Text Messages

CALL IF YOU CAN
TEXT IF YOU CAN'T

230 Dispatch Initiated Text

* Already Included in 9-1-1 Class of Service Totals

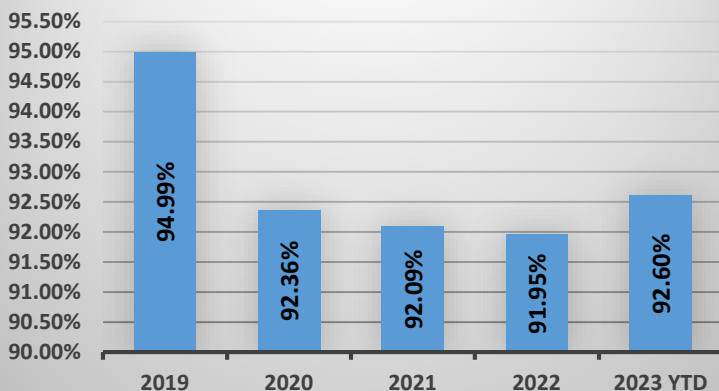
911 Class of Service	May 2022	May 2023	Year to Date
Business	470	262	1,480
Other	184	34	152
Residential	121	85	439
VOIP	787	734	3,416
Wireless	7,581	9,800	36,915
911 Hang up*	831	1,021	4,041
TOTAL 911 CALLS	9,143	10,915	42,402

Administrative Calls	May 2022	May 2023	Year to Date
Inbound	8,125	8,442	36,157
Outbound	8,098	9,794	40,181

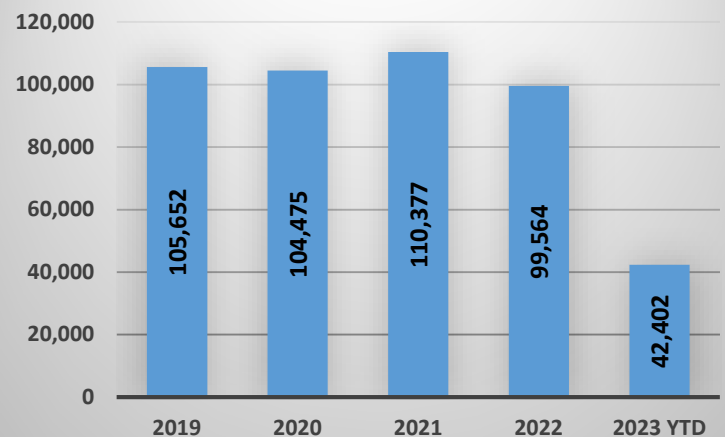
Total Calls Processed (Year to Date)

118,740

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





Ottawa County Central Dispatch Authority

May 2023 Statistics

Police	May 2022	May 2023	Year to Date
Allendale Twp.	505	457	2,066
Blendon Twp.	116	80	473
Chester Twp.	37	37	136
Coopersville City	149	194	821
Crockery Twp.	179	180	820
Ferrysburg City	149	134	561
Georgetown Twp.	816	826	3,624
Grand Haven City	673	716	2,765
Grand Haven Twp.	456	404	1,796
GVSU	132	149	1,384
Holland City	1,563	1,674	6,900
Holland Twp.	1,604	1,655	7,071
Hudsonville City	248	270	1,131
Jamestown Twp.	165	184	711
Olive Twp.	220	212	1,111
Park Twp.	335	319	1,316
Polkton Twp.	135	111	473
Port Sheldon Twp.	108	113	499
Robinson Twp.	125	118	488
Spring Lake Twp.	322	378	1,405
Spring Lake Village	114	130	461
Tallmadge Twp.	182	217	1,017
Wright Twp.	112	128	531
Zeeland City	198	205	913
Zeeland Twp.	313	310	1,351
Out Of County	36	31	162
Total	8,992	9,232	39,986

Fire	May 2022	May 2023	Year to Date
Allendale Twp.	137	130	626
Blendon Twp.	35	22	130
Chester Twp.	19	8	52
Coopersville	53	69	305
Crockery Twp.	31	32	130
Ferrysburg City	29	27	101
Georgetown Twp.	88	81	325
Grand Haven City	165	148	691
Grand Haven Twp.	139	112	525
Holland City	385	364	1,679
Holland Twp.	123	103	414
Hudsonville City	61	64	242
Jamestown Twp.	42	54	202
Marne	100	87	444
Olive Twp.	28	29	136
Park Twp.	39	44	146
Port Sheldon Twp.	28	22	93
Robinson Twp.	27	29	118
Spring Lake	126	130	536
Zeeland City	91	100	437
Zeeland Twp.	70	62	290
Out Of County	13	10	42
Total	1,829	1,727	7,664

Traffic Stop Report

	May 2023	Year to Date
OCSO	2,296	12,085
HPD	279	1,846
ZPD	307	1,447
GHDPs	230	1,166
GVSU	23	157
*Traffic stops are not included in incident numbers above		