



Ottawa County Central Dispatch Authority

June 2023 Statistics



12 New Profile Created

54 Profile Pops

1,143 Chat Sessions Initiated

422 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	19	4
OCSO	35	29
Tri – Cities	1	0
WEMET	5	2
Out of County	4	0
Total	55*	33*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



21 Caller Initiated Text Messages

380 Dispatch Initiated Text

* Already Included in 9-1-1 Class of Service Totals

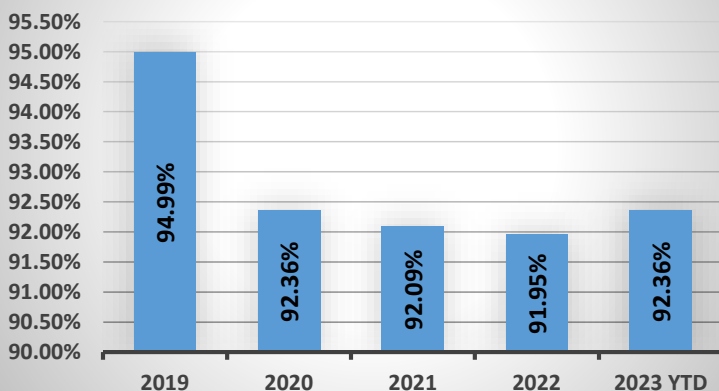
911 Class of Service	June 2022	June 2023	Year to Date
Business	398	238	1,718
Other	103	22	174
Residential	110	77	516
VOIP	681	680	4,096
Wireless	7,837	10,223	47,138
911 Hang up*	806	1,009	5,050
TOTAL 911 CALLS	9,129	11,240	53,642

Administrative Calls	June 2022	June 2023	Year to Date
Inbound	8,193	8,618	44,775
Outbound	7,903	9,470	49,651

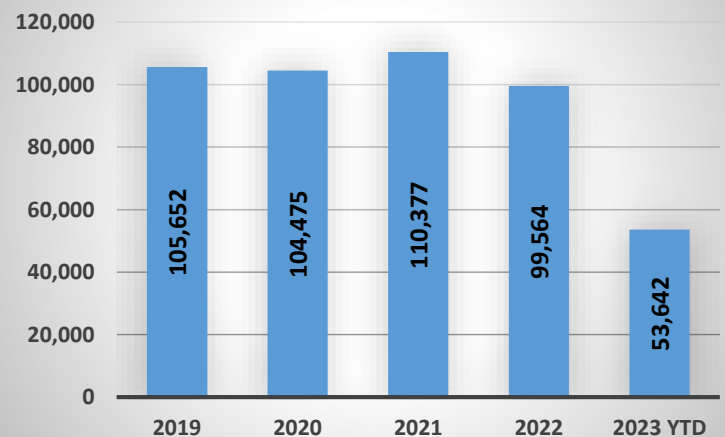
Total Calls Processed (Year to Date)

148,068

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	June 2022	June 2023	Year to Date
Allendale Twp.	475	448	2,514
Blendon Twp.	89	132	605
Chester Twp.	43	35	171
Coopersville City	163	195	1,016
Crockery Twp.	196	202	1,022
Ferrysburg City	117	126	687
Georgetown Twp.	790	870	4,494
Grand Haven City	790	764	3,529
Grand Haven Twp.	401	417	2,213
GVSU	120	142	1,526
Holland City	1,601	1,551	8,451
Holland Twp.	1,572	1,637	8,708
Hudsonville City	221	250	1,381
Jamestown Twp.	161	169	880
Olive Twp.	199	242	1,353
Park Twp.	325	328	1,644
Polkton Twp.	110	100	573
Port Sheldon Twp.	145	123	622
Robinson Twp.	142	170	658
Spring Lake Twp.	326	309	1,714
Spring Lake Village	119	112	573
Tallmadge Twp.	185	202	1,219
Wright Twp.	115	132	663
Zeeland City	178	194	1,107
Zeeland Twp.	303	323	1,674
Out Of County	47	44	206
Total	8,933	9,217	49,203

Fire	June 2022	June 2023	Year to Date
Allendale Twp.	107	116	742
Blendon Twp.	31	38	168
Chester Twp.	12	14	66
Coopersville	58	74	379
Crockery Twp.	34	29	159
Ferrysburg City	25	33	134
Georgetown Twp.	70	88	413
Grand Haven City	174	148	839
Grand Haven Twp.	109	138	663
Holland City	384	319	1,998
Holland Twp.	105	98	512
Hudsonville City	42	42	284
Jamestown Twp.	48	48	250
Marne	90	92	536
Olive Twp.	33	22	158
Park Twp.	35	32	178
Port Sheldon Twp.	29	35	128
Robinson Twp.	28	24	142
Spring Lake	132	97	633
Zeeland City	72	81	518
Zeeland Twp.	63	81	371
Out Of County	9	17	59
Total	1,690	1,666	9,330

Traffic Stop Report

	May 2023	Year to Date
OCSO	2,144	14,229
HPD	320	2,166
ZPD	199	1,646
GHDPs	325	1,491
GVSU	20	177

*Traffic stops are not included in incident numbers above