



Ottawa County Central Dispatch Authority

March 2023 Statistics



23 New Profile Created

40 Profile Pops

644 Chat Sessions Initiated

239 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	11	4
OCSO	23	17
Tri – Cities	3	1
WEMET	11	2
Out of County	7	0
Total	40*	22*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



23 Caller Initiated Text Messages

108 Dispatch Initiated Text

* Already Included in 9-1-1 Class of Service Totals

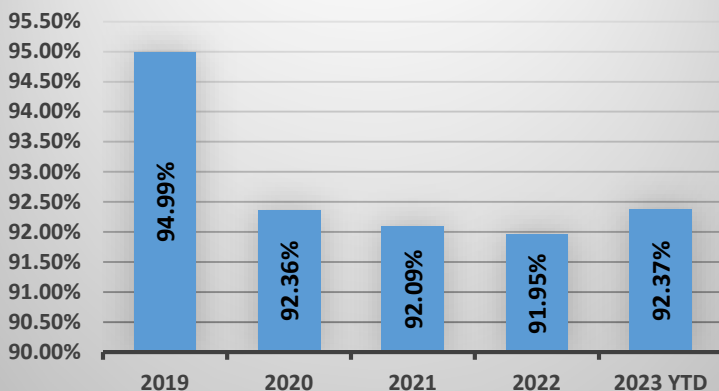
911 Class of Service	March 2022	March 2023	Year to Date
Business	339	256	977
Other	72	28	85
Residential	115	85	251
VOIP	633	689	1,977
Wireless	6,531	7,069	19,544
911 Hang up*	823	722	2,222
TOTAL 911 CALLS	7,690	8,127	22,834

Administrative Calls	March 2022	March 2023	Year to Date
Inbound	6,777	7,222	20,562
Outbound	6,915	7,863	22,440

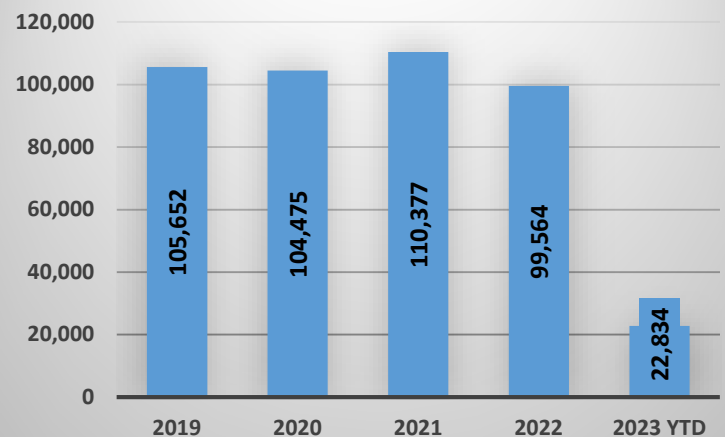
Total Calls Processed (Year to Date)

65,836

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	March 2022	March 2023	Year to Date
Allendale Twp.	445	391	1,126
Blendon Twp.	96	120	302
Chester Twp.	27	26	76
Coopersville City	158	160	457
Crockery Twp.	189	161	449
Ferrysburg City	132	99	313
Georgetown Twp.	704	706	2,029
Grand Haven City	499	541	1,505
Grand Haven Twp.	384	376	1,044
GVSU	219	289	919
Holland City	1,278	1,344	3,832
Holland Twp.	1,411	1,466	4,032
Hudsonville City	208	225	638
Jamestown Twp.	140	133	381
Olive Twp.	208	228	702
Park Twp.	240	257	724
Polkton Twp.	128	84	277
Port Sheldon Twp.	93	104	258
Robinson Twp.	125	92	269
Spring Lake Twp.	254	273	783
Spring Lake Village	74	79	242
Tallmadge Twp.	181	207	596
Wright Twp.	120	98	312
Zeeland City	187	173	521
Zeeland Twp.	241	283	764
Out Of County	34	22	87
Total	7,775	7,937	22,638

Fire	March 2022	March 2023	Year to Date
Allendale Twp.	109	141	354
Blendon Twp.	25	27	79
Chester Twp.	8	13	33
Coopersville	64	68	185
Crockery Twp.	39	28	75
Ferrysburg City	16	18	55
Georgetown Twp.	61	62	177
Grand Haven City	140	136	407
Grand Haven Twp.	123	111	316
Holland City	294	343	965
Holland Twp.	99	85	238
Hudsonville City	38	52	135
Jamestown Twp.	34	38	91
Marne	86	87	275
Olive Twp.	17	30	92
Park Twp.	20	32	82
Port Sheldon Twp.	21	18	51
Robinson Twp.	19	24	71
Spring Lake	113	110	321
Zeeland City	64	94	254
Zeeland Twp.	54	58	153
Out Of County	13	8	26
Total	1,457	1,583	4,435

Traffic Stop Report

	March 2023	Year to Date
OCSO	2,432	7,005
HPD	446	1,185
ZPD	263	764
GHDPs	209	633
GVSU	39	109

*Traffic stops are not included in incident numbers above