



Ottawa County Central Dispatch Authority

January 2023 Statistics



23 New Profile Created

42 Profile Pops

499 Chat Sessions Initiated

185 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	7	2
OCSO	36	42
Tri – Cities	1	1
WEMET	9	4
Out of County	5	0
Total	50*	46*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



22 Caller Initiated Text Messages

96 Dispatch Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

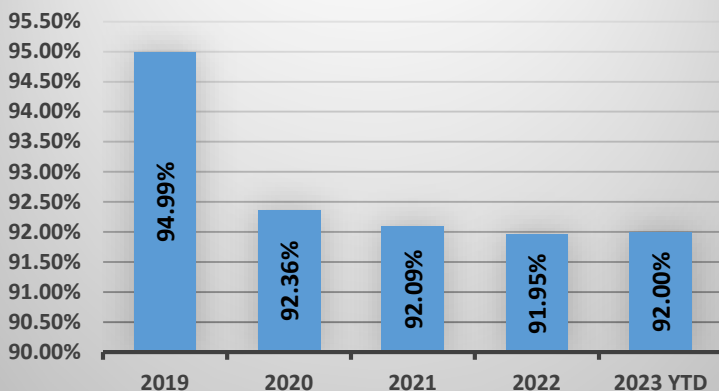
911 Class of Service	January 2022	January 2023	Year to Date
Business	245	401	401
Other	55	23	23
Residential	144	95	98
VOIP	675	690	690
Wireless	6,527	6,437	6,437
911 Hang up*	904	782	782
TOTAL 911 CALLS	7,646	7,646	7,646

Administrative Calls	Jan. 2022	Jan. 2023	Year to Date
Inbound	6,566	6,744	6,744
Outbound	7,266	7,541	7,541

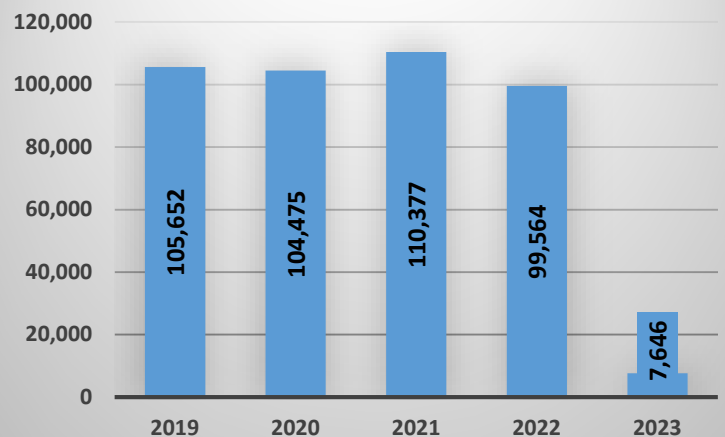
Total Calls Processed (Year to Date)

21,931

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	Jan. 2022	Jan. 2023	Year to Date
Allendale Twp.	407	370	370
Blendon Twp.	89	95	95
Chester Twp.	32	20	20
Coopersville City	147	155	155
Crockery Twp.	142	153	153
Ferrysburg City	113	129	129
Georgetown Twp.	825	687	687
Grand Haven City	412	493	493
Grand Haven Twp.	443	355	355
GVSU	300	334	334
Holland City	1,103	1,293	1,293
Holland Twp.	1,357	1,355	1,355
Hudsonville City	193	222	222
Jamestown Twp.	146	137	137
Olive Twp.	203	256	256
Park Twp.	225	233	233
Polkton Twp.	110	106	106
Port Sheldon Twp.	92	78	78
Robinson Twp.	97	90	90
Spring Lake Twp.	237	272	272
Spring Lake Village	74	74	74
Tallmadge Twp.	160	202	202
Wright Twp.	111	105	105
Zeeland City	168	180	180
Zeeland Twp.	244	232	232
Out Of County	25	33	33
Total	7,455	7,659	7,659

Fire	Jan. 2022	Jan. 2023	Year to Date
Allendale Twp.	109	94	94
Blendon Twp.	25	28	28
Chester Twp.	11	6	6
Coopersville	57	55	55
Crockery Twp.	34	27	27
Ferrysburg City	32	24	24
Georgetown Twp.	76	50	50
Grand Haven City	128	155	155
Grand Haven Twp.	148	112	112
Holland City	322	333	333
Holland Twp.	110	81	81
Hudsonville City	34	38	38
Jamestown Twp.	35	31	31
Marne	84	93	93
Olive Twp.	28	37	37
Park Twp.	41	26	26
Port Sheldon Twp.	23	18	18
Robinson Twp.	22	21	21
Spring Lake	107	109	109
Zeeland City	71	77	77
Zeeland Twp.	71	47	47
Out Of County	4	8	8
Total	1,572	1,470	1,470

January Traffic Stop Report	
Ottawa County Sheriff's Office	2,636
Holland Dept. of Public Safety	365
Zeeland Police Department	144
Grand Haven Dept. of Public Safety	245
Grand Valley Police Department	27
*Traffic stops are not included in incident numbers above	