



Ottawa County Central Dispatch Authority

February 2023 Statistics



16 New Profile Created

39 Profile Pops

520 Chat Sessions Initiated

212 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	7	3
OCSO	20	8
Tri – Cities	11	9
WEMET	9	3
Out of County	10	0
Total	45*	41*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



24 Caller Initiated Text Messages

83 Dispatch Initiated Text

CALL IF YOU CAN
TEXT IF YOU CAN'T

* Already Included in 9-1-1 Class of Service Totals

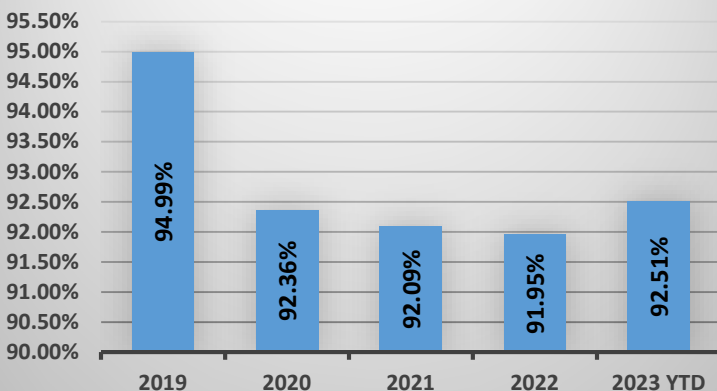
911 Class of Service	February 2022	February 2023	Year to Date
Business	281	320	721
Other	115	34	57
Residential	103	71	166
VOIP	577	598	1,288
Wireless	5,654	6,038	12,475
911 Hang up*	757	718	1,500
TOTAL 911 CALLS	6,730	7,061	14,707

Administrative Calls	February 2022	February 2023	Year to Date
Inbound	6,123	6,596	13,340
Outbound	7,266	7,036	14,577

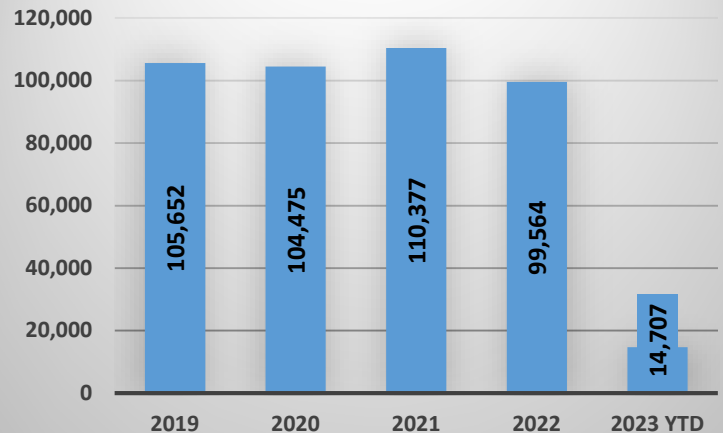
Total Calls Processed (Year to Date)

42,624

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	Feb. 2022	Feb. 2023	Year to Date
Allendale Twp.	411	365	735
Blendon Twp.	70	87	182
Chester Twp.	40	30	50
Coopersville City	135	142	297
Crockery Twp.	130	135	288
Ferrysburg City	82	85	214
Georgetown Twp.	677	636	1,323
Grand Haven City	450	471	964
Grand Haven Twp.	322	313	668
GVSU	272	296	630
Holland City	1,032	1,195	2,488
Holland Twp.	1,198	1,211	2,566
Hudsonville City	180	191	413
Jamestown Twp.	121	111	248
Olive Twp.	167	218	474
Park Twp.	179	234	467
Polkton Twp.	104	87	193
Port Sheldon Twp.	104	76	154
Robinson Twp.	93	87	177
Spring Lake Twp.	210	238	510
Spring Lake Village	63	89	163
Tallmadge Twp.	179	187	389
Wright Twp.	94	109	214
Zeeland City	158	168	348
Zeeland Twp.	238	249	481
Out Of County	31	62	65
Total	6,740	7,042	14,701

Fire	Feb. 2022	Feb. 2023	Year to Date
Allendale Twp.	98	119	213
Blendon Twp.	26	24	52
Chester Twp.	8	14	20
Coopersville	42	62	117
Crockery Twp.	20	20	47
Ferrysburg City	15	13	37
Georgetown Twp.	73	65	115
Grand Haven City	120	116	271
Grand Haven Twp.	121	93	205
Holland City	295	289	622
Holland Twp.	83	72	153
Hudsonville City	43	45	83
Jamestown Twp.	30	22	53
Marne	64	95	188
Olive Twp.	28	25	62
Park Twp.	41	24	50
Port Sheldon Twp.	23	15	33
Robinson Twp.	22	26	47
Spring Lake	107	102	211
Zeeland City	71	83	95
Zeeland Twp.	71	48	95
Out Of County	11	10	18
Total	1,338	1,382	2,852

Traffic Stop Report

	February 2023	Year to Date
OCSO	1,937	4,573
HPD	374	739
ZPD	357	501
GHDPs	179	424
GVSU	43	70
*Traffic stops are not included in incident numbers above		