



Ottawa County Central Dispatch Authority

April 2023 Statistics



27 New Profile Created

58 Profile Pops

700 Chat Sessions Initiated

269 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	12	7
OCSO	27	6
Tri – Cities	4	0
WEMET	7	2
Out of County	9	0
Total	49*	15*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



20 Caller Initiated Text Messages

92 Dispatch Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

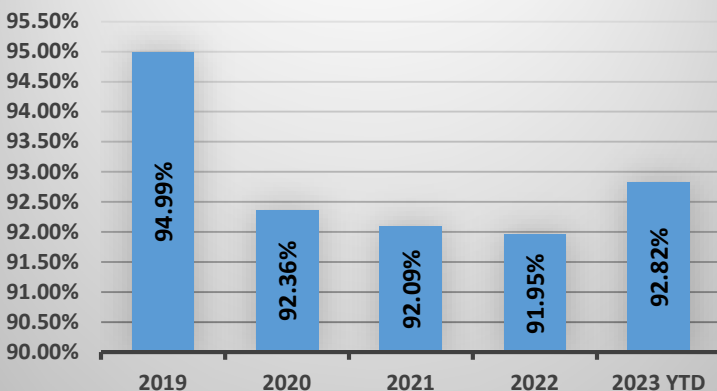
911 Class of Service	April 2022	April 2023	Year to Date
Business	313	241	1,218
Other	49	33	118
Residential	101	103	354
VOIP	642	705	2,682
Wireless	6,324	7,571	27,115
911 Hang up*	820	798	3,020
TOTAL 911 CALLS	7,429	8,653	31,487

Administrative Calls	April 2022	April 2023	Year to Date
Inbound	6,633	7,153	27,715
Outbound	6,810	7,947	30,387

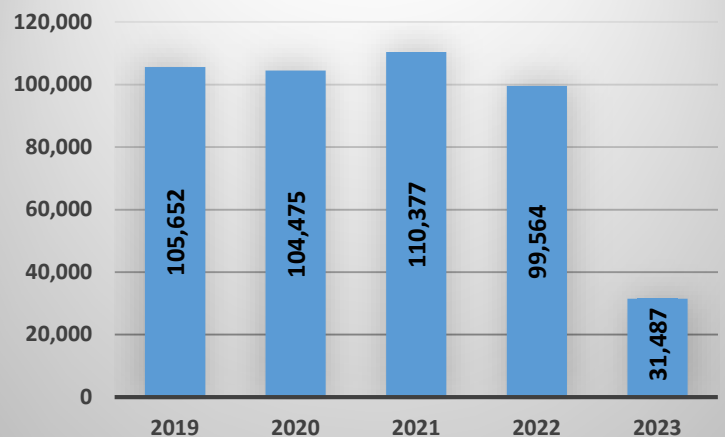
Total Calls Processed (Year to Date)

89,589

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





Ottawa County Central Dispatch Authority

April 2023 Statistics

Police	April 2022	April 2023	Year to Date
Allendale Twp.	428	483	1,609
Blendon Twp.	102	91	393
Chester Twp.	38	23	99
Coopersville City	164	170	627
Crockery Twp.	191	191	640
Ferrysburg City	116	114	427
Georgetown Twp.	726	769	2,798
Grand Haven City	512	544	2,049
Grand Haven Twp.	344	348	1,392
GVSU	221	316	1,235
Holland City	1,372	1,394	5,226
Holland Twp.	1,363	1,384	5,416
Hudsonville City	186	223	861
Jamestown Twp.	147	146	527
Olive Twp.	171	197	899
Park Twp.	218	273	997
Polkton Twp.	86	85	362
Port Sheldon Twp.	88	128	386
Robinson Twp.	132	101	370
Spring Lake Twp.	248	244	1,027
Spring Lake Village	96	89	331
Tallmadge Twp.	171	204	800
Wright Twp.	79	91	403
Zeeland City	161	187	708
Zeeland Twp.	250	277	1,041
Out Of County	31	44	131
Total	7,641	8,116	30,754

Fire	April 2022	April 2023	Year to Date
Allendale Twp.	120	142	496
Blendon Twp.	35	29	108
Chester Twp.	19	11	44
Coopersville	53	51	236
Crockery Twp.	31	23	98
Ferrysburg City	29	19	74
Georgetown Twp.	88	67	244
Grand Haven City	165	136	543
Grand Haven Twp.	139	97	413
Holland City	385	350	1,315
Holland Twp.	123	73	311
Hudsonville City	61	43	178
Jamestown Twp.	42	57	148
Marne	76	82	357
Olive Twp.	21	15	107
Park Twp.	24	20	102
Port Sheldon Twp.	18	20	71
Robinson Twp.	24	18	89
Spring Lake	92	85	85
Zeeland City	56	83	337
Zeeland Twp.	47	75	228
Out Of County	19	6	32
Total	1,437	1,502	5,937

Traffic Stop Report

	April 2023	Year to Date
OCSO	2,784	9,789
HPD	382	1,567
ZPD	376	1,140
GHDPs	303	936
GVSU	25	134
*Traffic stops are not included in incident numbers above		