



# Ottawa County Central Dispatch Authority

## December 2022 Statistics



**19** New Profile Created

**42** Profile Pops

**518** Chat Sessions Initiated

**195** Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	11	1
OCSO	48	17
Tri – Cities	6	2
WEMET	11	4
Out of County	4	0
<b>Total</b>	<b>65*</b>	<b>22*</b>

\*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



**16** Caller Initiated Text Messages

**85** Dispatch Initiated Text Messages

\* Already Included in 9-1-1 Class of Service Totals

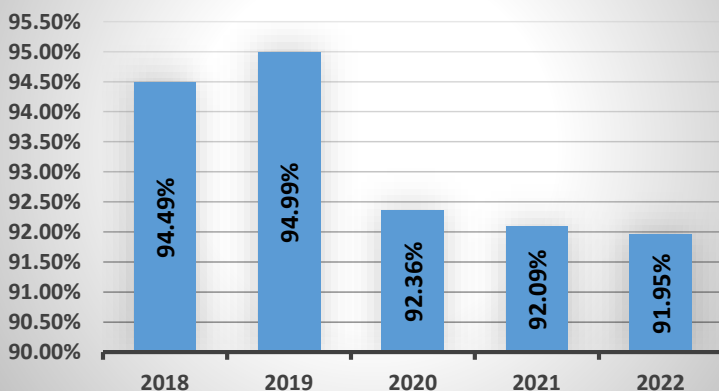
911 Class of Service	December 2021	December 2022	Year to Date
Business	328	414	4,005
Other	43	36	860
Residence	149	97	1,286
VOIP	674	720	8,148
Wireless	7,864	7,013	84,987
911 Hang up*	1,152	895	9,482
<b>TOTAL 911 CALLS</b>	<b>9,058</b>	<b>8,778</b>	<b>99,564</b>

Administrative Calls	Dec. 2021	Dec. 2022	Year to Date
Inbound	7,308	7,283	89,318
Outbound	7,930	8,124	88,580

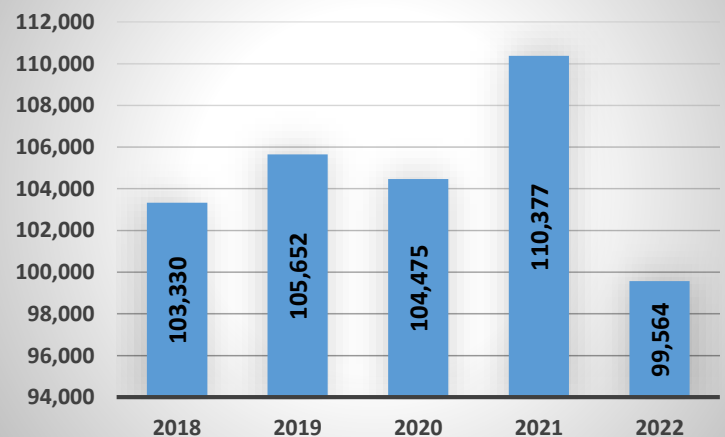
**Total Calls Processed (Year to Date)**

**277,184**

**Yearly 911 Answered Within 10 Seconds**



**Yearly 911 Call Volume**





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Police	Dec. 2021	Dec. 2022	Year to Date
Allendale Twp.	444	460	5,604
Blendon Twp.	102	109	1,189
Chester Twp.	30	29	446
Coopersville City	147	196	2,031
Crockery Twp.	206	175	2,111
Ferrysburg City	107	103	1,551
Georgetown Twp.	798	769	9,494
Grand Haven City	555	529	7,153
Grand Haven Twp.	385	367	4,969
GVSU	186	242	3,177
Holland City	1,306	1,256	17,016
Holland Twp.	1,410	1,521	17,375
Hudsonville City	204	209	2,535
Jamestown Twp.	140	202	1,849
Olive Twp.	199	245	2,453
Park Twp.	243	229	3,324
Polkton Twp.	139	120	1,397
Port Sheldon Twp.	103	103	1,283
Robinson Twp.	116	113	1,416
Spring Lake Twp.	275	288	3,413
Spring Lake Village	73	98	1,212
Tallmadge Twp.	205	214	2,497
Wright Twp.	90	139	1,316
Zeeland City	157	165	2,145
Zeeland Twp.	268	325	3,330
Out Of County	31	37	405
<b>Total</b>	<b>7,919</b>	<b>8,243</b>	<b>100,691</b>

Fire	Dec. 2021	Dec. 2022	Year to Date
Allendale Twp.	118	145	1,493
Blendon Twp.	29	36	387
Chester Twp.	8	16	141
Coopersville	78	73	755
Crockery Twp.	33	39	398
Ferrysburg City	25	36	299
Georgetown Twp.	74	66	952
Grand Haven City	166	160	1,778
Grand Haven Twp.	116	145	1,551
Holland City	362	381	4,074
Holland Twp.	122	107	1,218
Hudsonville City	49	58	543
Jamestown Twp.	51	55	487
Marne	96	107	1,099
Olive Twp.	45	24	326
Park Twp.	46	20	442
Port Sheldon Twp.	26	25	287
Robinson Twp.	34	33	303
Spring Lake	101	123	1,367
Zeeland City	68	74	891
Zeeland Twp.	89	89	775
Out Of County	13	11	116
<b>Total</b>	<b>1,749</b>	<b>1,823</b>	<b>19,682</b>