



Ottawa County Central Dispatch Authority

November 2022 Statistics



20 New Profile Created

57 Profile Pops

406 Chat Sessions Initiated

158 Chat Responses



22 Caller Initiated Text Messages

81 Dispatch Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

911 Class of Service	November 2021	November 2022	Year to Date
Business	324	354	3,591
Other	69	61	3,013
Residence	147	86	1,189
VOIP	705	601	7,428
Wireless	7,582	6,883	75,281
911 Hang up*	1,136	707	8,587
TOTAL 911 CALLS	8,827	7,985	90,502



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	17	2
OCSO	24	11
Tri – Cities	3	3
WEMET	7	1
Out of County	10	0
Total	50*	18*

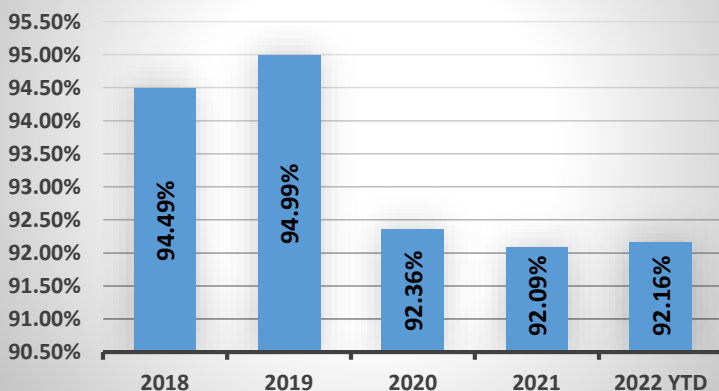
*The total may not be the sum of the values above because tips may be assigned to multiple recipients.

Administrative Calls	Nov. 2021	Nov. 2022	Year to Date
Inbound	7,557	6,881	82,035
Outbound	7,813	6,726	80,456

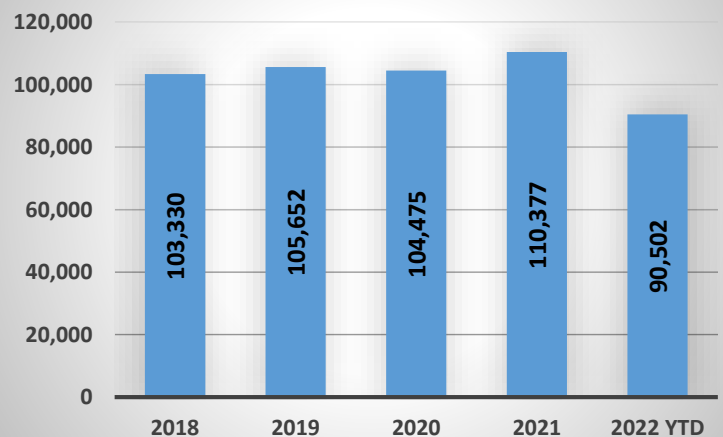
Total Calls Processed (Year to Date)

252,993

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	Nov. 2021	Nov. 2022	Year to Date
Allendale Twp.	433	509	5,353
Blendon Twp.	109	127	1,142
Chester Twp.	41	40	443
Coopersville City	188	192	1,972
Crockery Twp.	199	179	2,023
Ferrysburg City	106	156	1,504
Georgetown Twp.	799	974	9,529
Grand Haven City	568	534	7,057
Grand Haven Twp.	429	419	4,868
GVSU	294	397	3,046
Holland City	1,233	1,602	18,427
Holland Twp.	1,398	1,412	16,600
Hudsonville City	235	210	2,572
Jamestown Twp.	156	157	1,711
Olive Twp.	195	249	2,621
Park Twp.	239	286	3,282
Polkton Twp.	109	126	1,331
Port Sheldon Twp.	92	123	1,255
Robinson Twp.	112	136	1,382
Spring Lake Twp.	263	304	3,485
Spring Lake Village	70	79	1,192
Tallmadge Twp.	214	278	2,472
Wright Twp.	87	108	1,248
Zeeland City	182	178	2,137
Zeeland Twp.	268	309	3,203
Out Of County	25	11	153
Total	8,044	9,095	100,008

Fire	Nov. 2021	Nov. 2022	Year to Date
Allendale Twp.	119	137	1,348
Blendon Twp.	38	27	351
Chester Twp.	13	15	125
Coopersville	72	51	682
Crockery Twp.	23	31	359
Ferrysburg City	16	18	263
Georgetown Twp.	87	86	886
Grand Haven City	162	131	1,618
Grand Haven Twp.	136	124	1,406
Holland City	314	319	3,693
Holland Twp.	104	92	1,111
Hudsonville City	53	42	485
Jamestown Twp.	42	43	432
Marne	91	88	992
Olive Twp.	31	27	302
Park Twp.	32	31	422
Port Sheldon Twp.	19	25	262
Robinson Twp.	20	39	270
Spring Lake	113	97	1,244
Zeeland City	68	67	817
Zeeland Twp.	60	60	686
Out Of County	12	1	105
Total	1,633	1,551	17,859