



Ottawa County Central Dispatch Authority

October 2022 Statistics



25 New Profile Created

70 Profile Pops

421 Chat Sessions Initiated

150 Chat Responses



Group	Tips	Follow Ups
GVSU	1	0
Holland/Zeeland	13	5
OCSO	36	15
Tri – Cities	1	1
WEMET	12	10
Out of County	1	0
Total	58*	28*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



23 Caller Initiated Text Messages

56 Dispatch Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

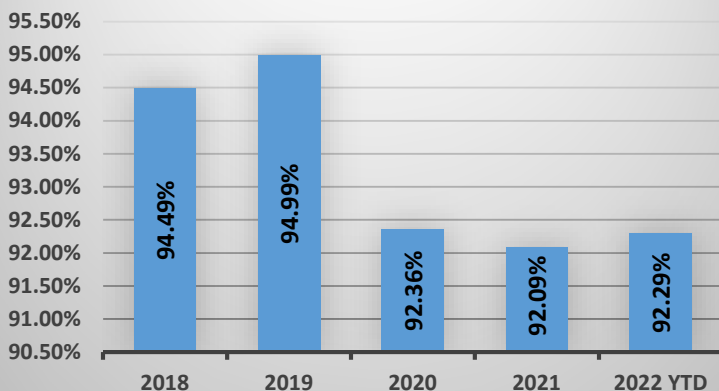
911 Class of Service	October 2021	October 2022	Year to Date
Business	312	274	3,237
Other	81	29	2,952
Residence	134	94	1,103
VOIP	687	706	6,827
Wireless	8,251	7,060	68,398
911 Hang up*	1,177	727	7,880
TOTAL 911 CALLS	9,465	8,163	82,517

Administrative Calls	Oct. 2021	Oct. 2022	Year to Date
Inbound	7,820	7,689	75,154
Outbound	8,048	7,258	73,730

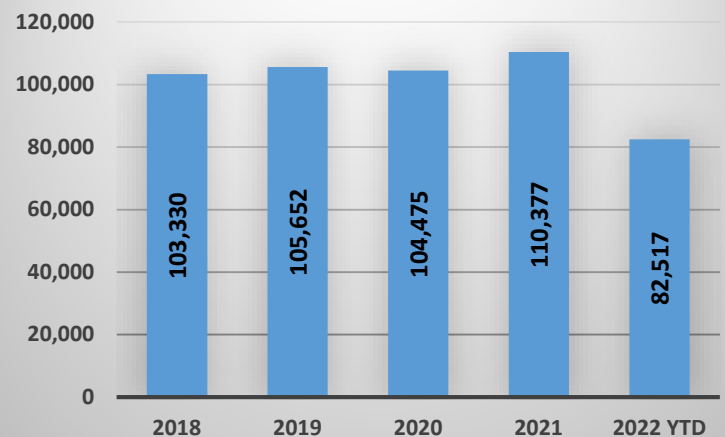
Total Calls Processed (Year to Date)

231,401

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	Oct. 2021	Oct. 2022	Year to Date
Allendale Twp.	502	513	4,635
Blendon Twp.	91	105	953
Chester Twp.	31	59	377
Coopersville City	194	179	1,643
Crockery Twp.	195	136	1,757
Ferrysburg City	112	134	1,292
Georgetown Twp.	810	739	7,751
Grand Haven City	569	494	6,090
Grand Haven Twp.	398	417	4,183
GVSU	344	431	2,538
Holland City	1,451	1,588	14,158
Holland Twp.	1,431	1,376	14,442
Hudsonville City	209	186	2,116
Jamestown Twp.	138	148	1,490
Olive Twp.	213	197	1,959
Park Twp.	276	237	2,809
Polkton Twp.	103	98	1,151
Port Sheldon Twp.	116	84	1,057
Robinson Twp.	128	95	1,167
Spring Lake Twp.	257	315	2,821
Spring Lake Village	83	105	1,035
Tallmadge Twp.	202	239	2,005
Wright Twp.	114	102	1,069
Zeeland City	275	159	1,802
Zeeland Twp.	255	324	2,696
Out Of County	37	29	357
Total	8,434	8,489	83,353

Fire	Oct. 2021	Oct. 2022	Year to Date
Allendale Twp.	143	154	1,211
Blendon Twp.	25	46	324
Chester Twp.	9	8	110
Coopersville	60	65	631
Crockery Twp.	33	29	328
Ferrysburg City	18	20	245
Georgetown Twp.	90	96	800
Grand Haven City	143	136	1,487
Grand Haven Twp.	128	128	1,282
Holland City	354	348	3,374
Holland Twp.	93	89	1,019
Hudsonville City	50	45	443
Jamestown Twp.	36	43	389
Marne	98	105	904
Olive Twp.	40	33	275
Park Twp.	29	39	391
Port Sheldon Twp.	27	19	237
Robinson Twp.	29	25	231
Spring Lake	109	125	1,147
Zeeland City	65	77	750
Zeeland Twp.	68	69	626
Out Of County	11	6	105
Total	1,658	1,705	16,308