



# Ottawa County Central Dispatch Authority

## September 2022 Statistics



**34** New Profile Created

**65** Profile Pops

**542** Chat Sessions Initiated

**207** Chat Responses



Group	Tips	Follow Ups
GVSU	2	1
Holland/Zeeland	5	3
OCSO	31	20
Tri – Cities	4	0
WEMET	18	18
Out of County	1	0
<b>Total</b>	<b>54*</b>	<b>25*</b>

\*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



**18** Caller Initiated Text Messages

**11** Dispatch Initiated Text Messages

\* Already Included in 9-1-1 Class of Service Totals

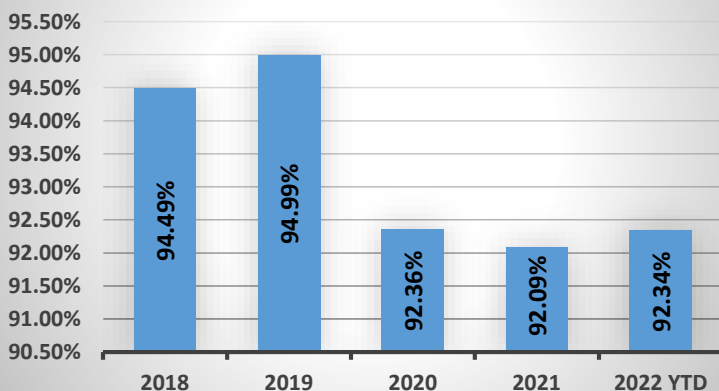
911 Class of Service	Sept. 2021	Sept. 2022	Year to Date
Business	300	247	2,963
Other	65	618	2,923
Residence	138	90	1,009
VOIP	739	692	6,121
Wireless	8,445	6,620	55,432
911 Hang up*	1,198	693	7,153
<b>TOTAL 911 CALLS</b>	<b>9,687</b>	<b>8,267</b>	<b>74,354</b>

Administrative Calls	Sept. 2021	Sept. 2022	Year to Date
Inbound	8,027	8,182	67,465
Outbound	8,178	7,402	66,472

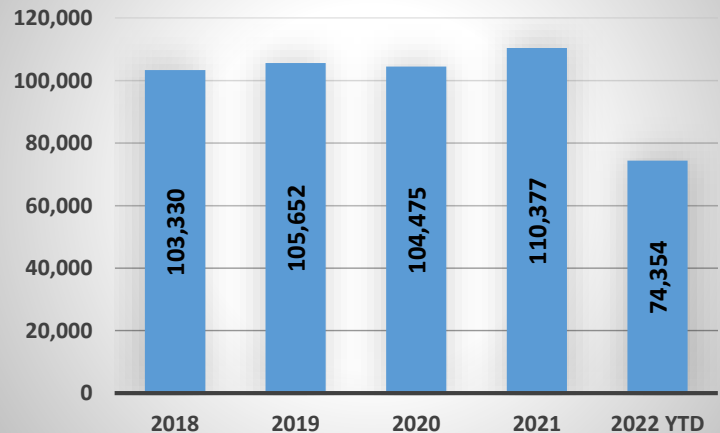
**Total Calls Processed (Year to Date)**

**208,291**

**Yearly 911 Answered Within 10 Seconds**



**Yearly 911 Call Volume**





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Police	Sept. 2021	Sept. 2022	Year to Date
Allendale Twp.	536	540	4,122
Blendon Twp.	87	98	848
Chester Twp.	36	34	318
Coopersville City	204	191	1,464
Crockery Twp.	204	168	1,621
Ferrysburg City	108	171	1,158
Georgetown Twp.	843	821	7,012
Grand Haven City	635	557	5,596
Grand Haven Twp.	425	521	3,766
GVSU	408	437	2,107
Holland City	1,408	1,592	12,570
Holland Twp.	1,651	1,447	13,066
Hudsonville City	228	190	1,930
Jamestown Twp.	150	152	1,342
Olive Twp.	209	189	1,762
Park Twp.	299	299	2,572
Polkton Twp.	125	124	1,053
Port Sheldon Twp.	104	103	973
Robinson Twp.	104	118	1,072
Spring Lake Twp.	296	267	2,506
Spring Lake Village	104	130	930
Tallmadge Twp.	218	225	1,766
Wright Twp.	128	98	967
Zeeland City	193	178	1,643
Zeeland Twp.	282	257	2,372
Out Of County	44	44	328
<b>Total</b>	<b>9,029</b>	<b>8,951</b>	<b>74,864</b>

Fire	Sept. 2021	Sept. 2022	Year to Date
Allendale Twp.	129	148	1,057
Blendon Twp.	27	27	278
Chester Twp.	14	10	102
Coopersville	51	69	566
Crockery Twp.	29	30	299
Ferrysburg City	19	33	225
Georgetown Twp.	64	107	704
Grand Haven City	151	148	1,351
Grand Haven Twp.	115	133	1,154
Holland City	346	344	3,026
Holland Twp.	110	98	930
Hudsonville City	41	43	398
Jamestown Twp.	35	31	346
Marne	88	89	799
Olive Twp.	17	25	242
Park Twp.	42	48	352
Port Sheldon Twp.	21	19	218
Robinson Twp.	22	24	206
Spring Lake	105	100	1,022
Zeeland City	68	71	673
Zeeland Twp.	73	56	557
Out Of County	6	13	98
<b>Total</b>	<b>1,610</b>	<b>1,666</b>	<b>14,603</b>