



Ottawa County Central Dispatch Authority

August 2022 Statistics



21 New Profile Created

63 Profile Pops

568 Chat Sessions Initiated

217 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	9	5
OCSO	43	46
Tri – Cities	8	5
WEMET	11	13
Out of County	0	0
Total	68*	59*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



21 Caller Initiated Text Messages

12 Dispatch Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

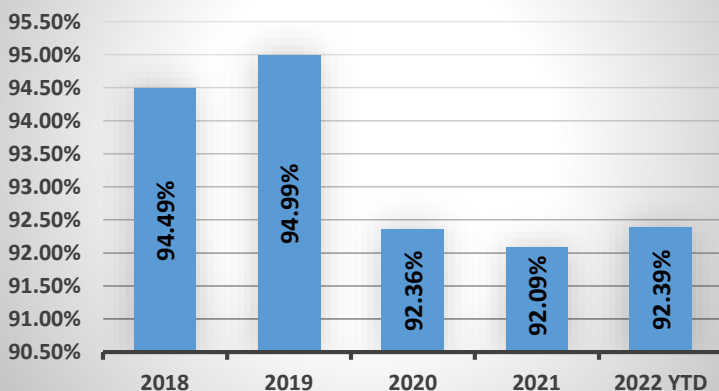
911 Class of Service	August 2021	August 2022	Year to Date
Business	434	312	2,716
Other	61	627	2,305
Residence	169	100	919
VOIP	734	723	5,429
Wireless	10,005	7,820	54,718
911 Hang up*	1,325	708	6,460
TOTAL 911 CALLS	11,403	8,956	66,087

Administrative Calls	August 2021	August 2022	Year to Date
Inbound	9,053	8,598	59,283
Outbound	10,160	7,865	59,070

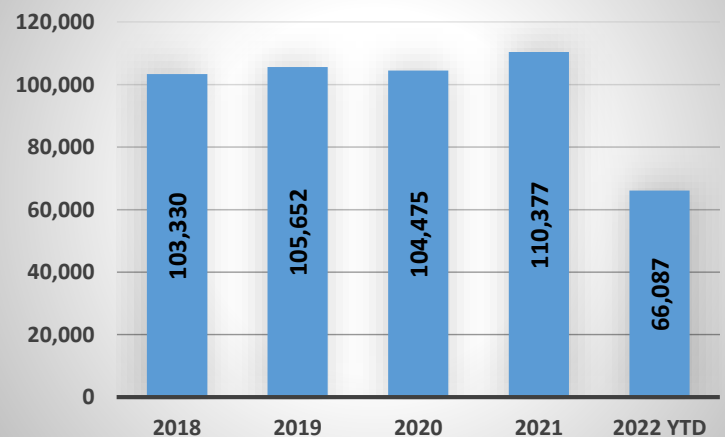
Total Calls Processed (Year to Date)

184,440

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	Aug. 2021	Aug. 2022	Year to Date
Allendale Twp.	504	505	3,582
Blendon Twp.	106	116	750
Chester Twp.	63	37	284
Coopersville City	200	149	1,273
Crockery Twp.	195	179	1,453
Ferrysburg City	129	149	987
Georgetown Twp.	828	816	6,191
Grand Haven City	956	673	5,039
Grand Haven Twp.	455	456	3,245
GVSU	253	132	1,670
Holland City	1,564	1,563	10,978
Holland Twp.	1,505	1,604	11,619
Hudsonville City	218	248	1,740
Jamestown Twp.	162	165	1,190
Olive Twp.	243	220	1,573
Park Twp.	300	335	2,273
Polkton Twp.	129	135	929
Port Sheldon Twp.	151	108	870
Robinson Twp.	177	125	954
Spring Lake Twp.	299	322	2,239
Spring Lake Village	158	114	800
Tallmadge Twp.	188	182	1,465
Wright Twp.	134	112	869
Zeeland City	183	198	1,465
Zeeland Twp.	294	313	2,115
Out Of County	36	36	284
Total	9,430	8,992	65,913

Fire	Aug. 2021	Aug. 2022	Year to Date
Allendale Twp.	127	126	909
Blendon Twp.	30	34	251
Chester Twp.	20	13	92
Coopersville	88	69	497
Crockery Twp.	28	37	269
Ferrysburg City	28	26	192
Georgetown Twp.	72	79	597
Grand Haven City	199	193	1,203
Grand Haven Twp.	132	156	1,021
Holland City	366	377	2,682
Holland Twp.	117	114	832
Hudsonville City	51	53	355
Jamestown Twp.	53	40	315
Marne	79	91	710
Olive Twp.	33	34	217
Park Twp.	65	58	304
Port Sheldon Twp.	36	30	199
Robinson Twp.	56	17	182
Spring Lake	126	127	922
Zeeland City	67	86	602
Zeeland Twp.	84	71	501
Out Of County	9	8	85
Total	1,866	1,839	12,937