



Ottawa County Central Dispatch Authority

July 2022 Statistics



20 New Profile Created

73 Profile Pops

738 Chat Sessions Initiated

297 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	18	6
OCSO	41	13
Tri – Cities	1	1
WEMET	19	1
Out of County	1	0
Total	61*	18*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



14 Caller Initiated Text Messages

27 Dispatch Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

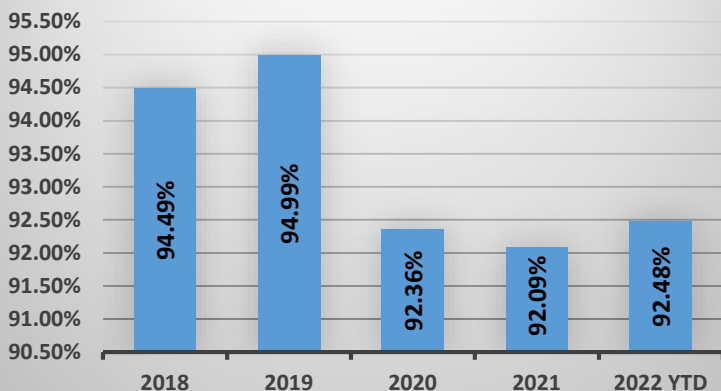
911 Class of Service	July 2021	July 2022	Year to Date
Business	351	358	2,404
Other	69	648	1,678
Residence	120	125	819
VOIP	701	711	4,706
Wireless	9,403	7,528	47,524
911 Hang up*	1,312	811	5,752
TOTAL 911 CALLS	10,627	9,370	57,131

Administrative Calls	July 2021	July 2022	Year to Date
Inbound	8,490	8,268	50,685
Outbound	9,301	8,022	51,205

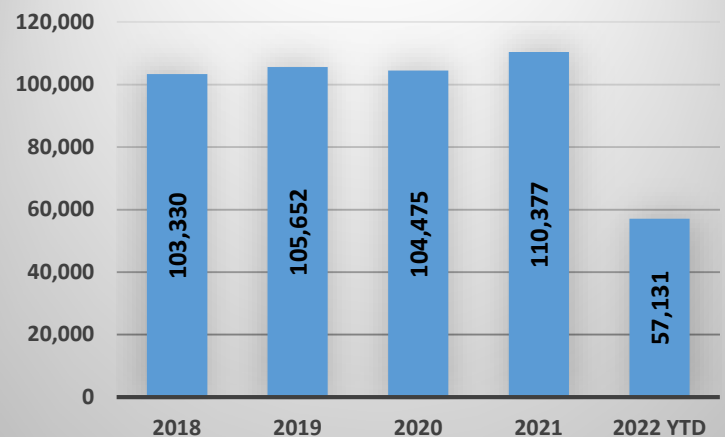
Total Calls Processed (Year to Date)

151,493

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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June 2022 Statistics

Police	July 2021	July 2022	Year to Date
Allendale Twp.	471	450	3,122
Blendon Twp.	77	99	661
Chester Twp.	27	21	238
Coopersville City	185	191	1,106
Crockery Twp.	237	223	1,250
Ferrysburg City	146	149	858
Georgetown Twp.	833	837	5,375
Grand Haven City	868	871	4,207
Grand Haven Twp.	394	463	2,812
GVSU	104	132	1,395
Holland City	1,536	1,458	9,407
Holland Twp.	1,487	1,520	10,025
Hudsonville City	229	254	1,490
Jamestown Twp.	155	153	1,033
Olive Twp.	213	227	1,395
Park Twp.	371	391	1,913
Polkton Twp.	129	128	801
Port Sheldon Twp.	140	139	769
Robinson Twp.	154	125	839
Spring Lake Twp.	273	355	1,952
Spring Lake Village	110	135	675
Tallmadge Twp.	186	230	1,288
Wright Twp.	142	125	756
Zeeland City	210	217	1,267
Zeeland Twp.	268	244	1,833
Out Of County	33	40	245
Total	8,978	9,177	56,712

Fire	July 2021	July 2022	Year to Date
Allendale Twp.	94	103	764
Blendon Twp.	24	37	224
Chester Twp.	13	5	78
Coopersville	54	87	424
Crockery Twp.	36	42	228
Ferrysburg City	25	30	158
Georgetown Twp.	79	81	504
Grand Haven City	189	156	1,016
Grand Haven Twp.	108	131	855
Holland City	332	327	2,295
Holland Twp.	100	113	708
Hudsonville City	43	44	302
Jamestown Twp.	30	40	272
Marne	92	119	611
Olive Twp.	21	33	194
Park Twp.	55	66	244
Port Sheldon Twp.	18	30	166
Robinson Twp.	25	26	162
Spring Lake	112	141	795
Zeeland City	62	99	516
Zeeland Twp.	59	70	429
Out Of County	9	8	58
Total	1,580	1,788	11,003