



Ottawa County Central Dispatch Authority

June 2022 Statistics



24 New Profile Created

78 Profile Pops

576 Chat Sessions Initiated

250 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	21	20
OCSO	44	23
Tri – Cities	6	7
WEMET	12	5
Out of County	1	0
Total	70*	43*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



21 Caller Initiated Text Messages

19 Dispatch Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

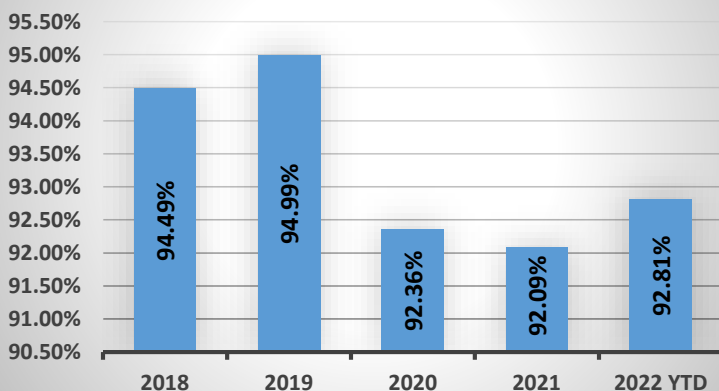
911 Class of Service	June 2021	June 2022	Year to Date
Business	329	398	2,046
Other	76	558	1,030
Residence	151	110	694
VOIP	746	681	3,995
Wireless	9,325	9,129	34,829
911 Hang up*	1,440	806	4,941
TOTAL 911 CALLS	10,627	9,129	47,761

Administrative Calls	June 2021	June 2022	Year to Date
Inbound	8,332	8,193	42,417
Outbound	8,776	7,903	43,183

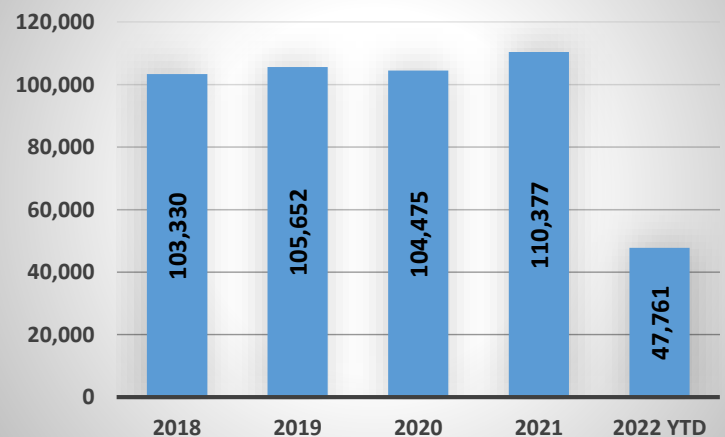
Total Calls Processed (Year to Date)

133,361

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	June 2021	June 2022	Year to Date
Allendale Twp.	460	505	2,672
Blendon Twp.	91	116	562
Chester Twp.	30	37	217
Coopersville City	189	149	915
Crockery Twp.	200	179	1,027
Ferrysburg City	131	149	709
Georgetown Twp.	815	816	4,538
Grand Haven City	833	673	3,336
Grand Haven Twp.	466	456	2,349
GVSU	127	132	1,263
Holland City	1,478	1,563	7,949
Holland Twp.	1,532	1,604	8,505
Hudsonville City	252	248	1,236
Jamestown Twp.	133	165	880
Olive Twp.	214	220	1,168
Park Twp.	366	335	1,522
Polkton Twp.	122	135	673
Port Sheldon Twp.	109	108	630
Robinson Twp.	131	125	714
Spring Lake Twp.	311	322	1,597
Spring Lake Village	137	114	540
Tallmadge Twp.	229	182	1,058
Wright Twp.	99	112	631
Zeeland City	204	198	1,050
Zeeland Twp.	259	313	1,589
Out Of County	39	36	205
Total	8,955	8,992	47,535

Fire	June 2021	June 2022	Year to Date
Allendale Twp.	90	107	661
Blendon Twp.	28	31	187
Chester Twp.	13	12	73
Coopersville	69	58	337
Crockery Twp.	30	34	186
Ferrysburg City	23	25	128
Georgetown Twp.	63	70	423
Grand Haven City	183	174	860
Grand Haven Twp.	120	136	724
Holland City	356	370	1,968
Holland Twp.	116	117	595
Hudsonville City	56	42	258
Jamestown Twp.	37	48	232
Marne	86	90	492
Olive Twp.	30	33	161
Park Twp.	38	35	178
Port Sheldon Twp.	24	29	136
Robinson Twp.	25	28	136
Spring Lake	113	132	654
Zeeland City	62	72	417
Zeeland Twp.	48	63	359
Out Of County	13	9	50
Total	1,623	1,690	9,215