



Ottawa County Central Dispatch Authority

May 2022 Statistics



22 New Profile Created

65 Profile Pops

625 Chat Sessions Initiated

264 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	10	6
OCSO	42	35
Tri – Cities	8	3
WEMET	12	5
Out of County	5	0
Total	68*	43*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



18 Caller Initiated Text Messages

19 Dispatch Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

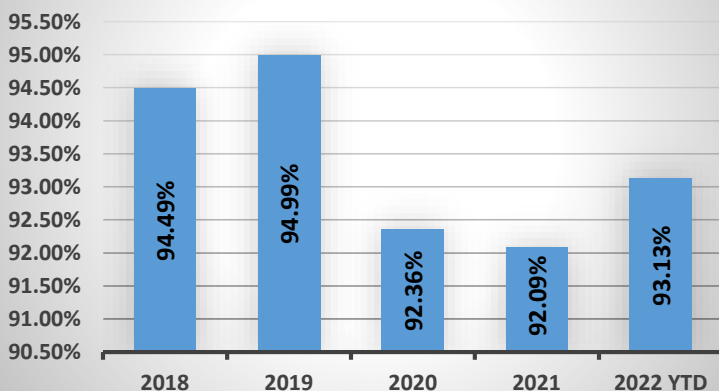
911 Class of Service	May 2021	May 2022	Year to Date
Business	399	470	1,648
Other	67	184	472
Residence	368	121	584
VOIP	322	787	3,314
Wireless	8,719	7,851	32,614
911 Hang up*	1,329	831	4,135
TOTAL 911 CALLS	9,875	9,143	38,632

Administrative Calls	May 2021	May 2022	Year to Date
Inbound	7,600	8,125	32,594
Outbound	8,272	8,098	35,280

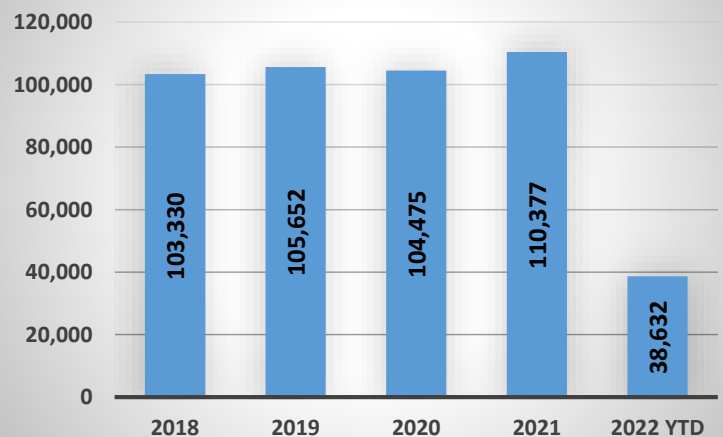
Total Calls Processed (Year to Date)

108,136

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	May 2021	May 2022	Year to Date
Allendale Twp.	540	505	2,197
Blendon Twp.	97	116	473
Chester Twp.	23	37	174
Coopersville City	173	149	752
Crockery Twp.	198	179	831
Ferrysburg City	114	149	592
Georgetown Twp.	768	816	3,748
Grand Haven City	641	673	2,546
Grand Haven Twp.	452	456	1,948
GVSU	89	132	1,143
Holland City	1,434	1,563	6,348
Holland Twp.	1,477	1,604	6,933
Hudsonville City	231	248	1,015
Jamestown Twp.	155	165	719
Olive Twp.	183	220	969
Park Twp.	312	335	1,197
Polkton Twp.	110	135	563
Port Sheldon Twp.	107	108	485
Robinson Twp.	112	125	572
Spring Lake Twp.	247	322	1,271
Spring Lake Village	121	114	421
Tallmadge Twp.	189	182	873
Wright Twp.	118	112	516
Zeeland City	201	198	872
Zeeland Twp.	233	313	1,286
Out Of County	32	36	158
Total	8,357	8,992	38,602

Fire	May 2021	May 2022	Year to Date
Allendale Twp.	126	131	554
Blendon Twp.	35	33	156
Chester Twp.	22	19	61
Coopersville	60	49	279
Crockery Twp.	30	29	152
Ferrysburg City	21	28	103
Georgetown Twp.	47	82	353
Grand Haven City	143	163	686
Grand Haven Twp.	136	136	615
Holland City	365	370	1,584
Holland Twp.	76	117	490
Hudsonville City	45	59	216
Jamestown Twp.	48	40	184
Marne	89	94	402
Olive Twp.	26	26	128
Park Twp.	42	36	143
Port Sheldon Twp.	34	26	107
Robinson Twp.	20	26	108
Spring Lake	90	121	522
Zeeland City	60	90	345
Zeeland Twp.	49	70	296
Out Of County	11	13	41
Total	1,575	1,758	7,525