



Ottawa County Central Dispatch Authority

April 2022 Statistics



26 New Profile Created

57 Profile Pops

559 Chat Sessions Initiated

231 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	9	5
OCSO	44	34
Tri – Cities	1	1
WEMET	12	7
Out of County	1	0
Total	60*	40*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



24 Caller Initiated Text Messages

14 Dispatch Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

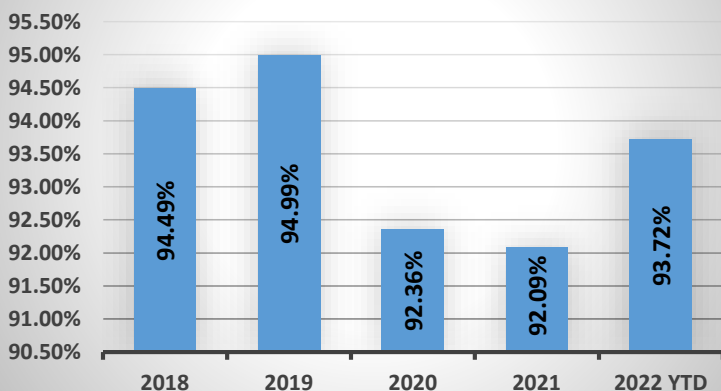
911 Class of Service	April 2021	April 2022	Year to Date
Business	398	313	1,178
Other	64	49	288
Residence	397	101	463
VOIP	282	642	2,527
Wireless	6,962	6,324	25,033
911 Hang up*	1,015	823	3,304
TOTAL 911 CALLS	8,103	7,429	29,489

Administrative Calls	April 2021	April 2022	Year to Date
Inbound	7,153	6,633	26,099
Outbound	7,097	6,810	27,182

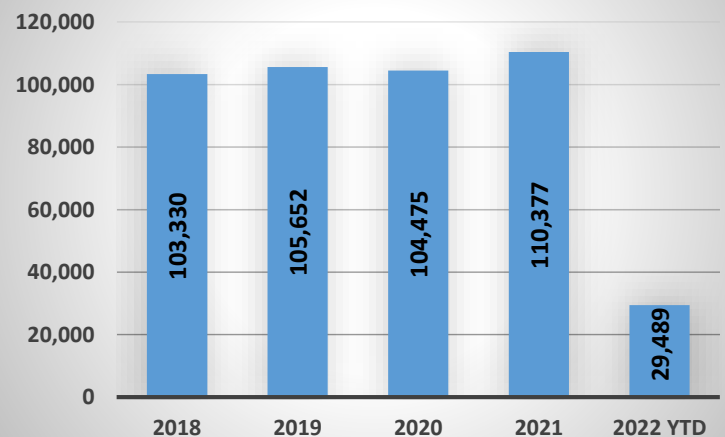
Total Calls Processed (Year to Date)

82,770

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	April 2021	April 2022	Year to Date
Allendale Twp.	438	428	1,692
Blendon Twp.	73	102	357
Chester Twp.	23	38	137
Coopersville City	199	164	603
Crockery Twp.	159	191	652
Ferrysburg City	100	116	443
Georgetown Twp.	719	726	2,932
Grand Haven City	546	512	1,873
Grand Haven Twp.	358	344	1,492
GVSU	176	221	1,011
Holland City	1,260	1,372	4,785
Holland Twp.	1,307	1,363	5,329
Hudsonville City	229	186	767
Jamestown Twp.	140	147	554
Olive Twp.	179	171	749
Park Twp.	271	218	862
Polkton Twp.	78	86	428
Port Sheldon Twp.	125	88	377
Robinson Twp.	89	132	447
Spring Lake Twp.	242	248	949
Spring Lake Village	85	96	307
Tallmadge Twp.	154	171	691
Wright Twp.	77	79	404
Zeeland City	195	161	674
Zeeland Twp.	250	250	973
Out Of County	33	31	122
Total	7,505	7,641	29,610

Fire	April 2021	April 2022	Year to Date
Allendale Twp.	101	120	423
Blendon Twp.	26	40	123
Chester Twp.	10	16	42
Coopersville	61	68	230
Crockery Twp.	36	32	123
Ferrysburg City	19	20	75
Georgetown Twp.	42	69	271
Grand Haven City	142	127	523
Grand Haven Twp.	94	95	479
Holland City	274	300	1214
Holland Twp.	84	86	373
Hudsonville City	36	41	157
Jamestown Twp.	38	46	144
Marne	71	76	308
Olive Twp.	16	21	102
Park Twp.	25	24	107
Port Sheldon Twp.	15	18	81
Robinson Twp.	26	24	82
Spring Lake	95	92	401
Zeeland City	58	56	255
Zeeland Twp.	60	47	226
Out Of County	6	0	28
Total	1,335	1,418	5,767