



Ottawa County Central Dispatch Authority

March 2022 Statistics



46 New Profile Created

64 Profile Pops

501 Chat Sessions Initiated

232 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	12	15
OCSO	42	21
Tri – Cities	1	1
WEMET	15	5
Out of County	0	0
Total	70*	42*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



20 Caller Initiated Text Messages

19 Dispatch Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

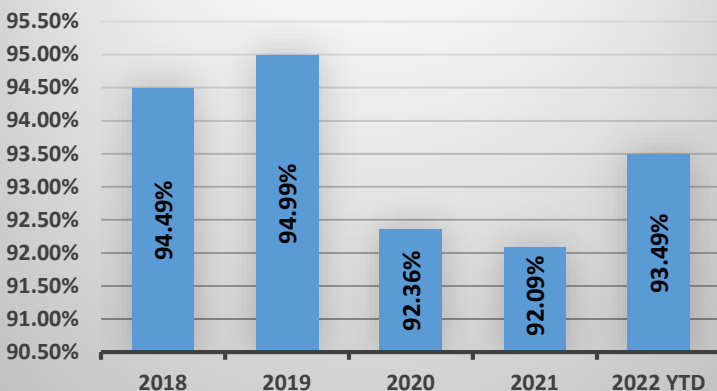
911 Class of Service	March 2021	March 2022	Year to Date
Business	422	339	865
Other	107	72	239
Residence	318	115	362
VOIP	300	633	1,885
Wireless	6,902	6,531	18,709
911 Hang up*	998	823	2,484
TOTAL 911 CALLS	8,049	7,690	22,060

Administrative Calls	March 2021	March 2022	Year to Date
Inbound	7,357	6,777	19,093
Outbound	7,192	6,915	20,378

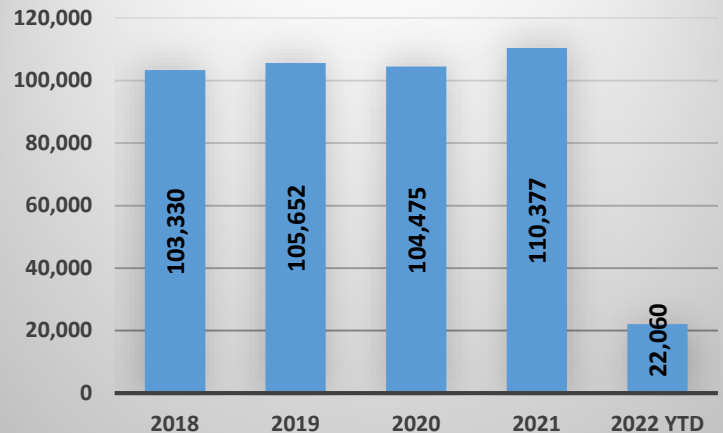
Total Calls Processed (Year to Date)

61,898

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	March 2021	March 2022	Year to Date
Allendale Twp.	491	445	1,264
Blendon Twp.	67	96	255
Chester Twp.	39	27	99
Coopersville City	165	158	439
Crockery Twp.	214	189	461
Ferrysburg City	95	132	327
Georgetown Twp.	761	704	2,206
Grand Haven City	516	499	1,361
Grand Haven Twp.	360	384	1,148
GVSU	201	219	790
Holland City	1,362	1,278	3,413
Holland Twp.	1,287	1,411	3,966
Hudsonville City	207	208	581
Jamestown Twp.	131	140	407
Olive Twp.	202	208	578
Park Twp.	259	240	644
Polkton Twp.	86	128	342
Port Sheldon Twp.	118	93	289
Robinson Twp.	92	125	315
Spring Lake Twp.	250	254	701
Spring Lake Village	85	74	211
Tallmadge Twp.	207	181	520
Wright Twp.	98	120	325
Zeeland City	170	187	513
Zeeland Twp.	190	241	723
Out Of County	27	34	91
Total	7,680	7,775	21,969

Fire	March 2021	March 2022	Year to Date
Allendale Twp.	116	109	303
Blendon Twp.	34	25	83
Chester Twp.	12	8	26
Coopersville	66	64	162
Crockery Twp.	32	39	91
Ferrysburg City	10	16	55
Georgetown Twp.	47	61	202
Grand Haven City	124	140	396
Grand Haven Twp.	82	123	384
Holland City	319	294	914
Holland Twp.	78	99	287
Hudsonville City	43	38	116
Jamestown Twp.	40	34	98
Marne	78	86	232
Olive Twp.	26	17	81
Park Twp.	24	20	83
Port Sheldon Twp.	31	21	63
Robinson Twp.	30	19	58
Spring Lake	99	113	309
Zeeland City	54	64	199
Zeeland Twp.	53	54	179
Out Of County	13	13	28
Total	1,411	1,457	4,349