



Ottawa County Central Dispatch Authority

January 2022 Statistics



230 New Profile Created

48 Profile Pops

572 Chat Sessions Initiated

253 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	7	7
OCSO	20	21
Tri – Cities	2	5
WEMET	7	2
Out of County	2	0
Total	33*	34*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



17 Caller Initiated Text Messages

33 Dispatch Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

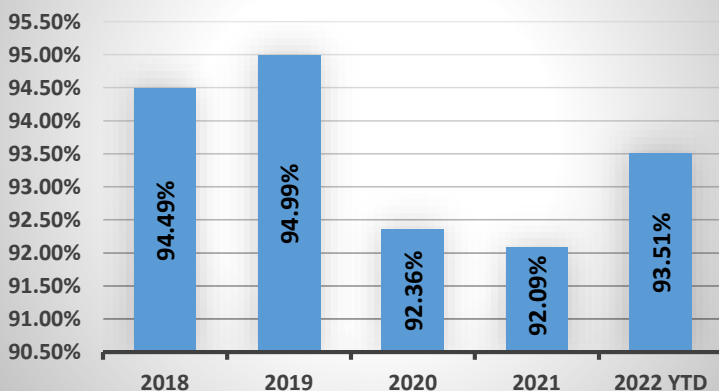
911 Class of Service	January 2021	January 2022	Year to Date
Business	342	245	245
Other	219	55	55
Residence	352	144	2,727
VOIP	269	675	6,437
Wireless	6,369	6,527	95,881
911 Hang up*	952	904	13,822
TOTAL 911 CALLS	7,551	7,646	7,646

Administrative Calls	January 2021	January 2022	Year to Date
Inbound	6,459	6,566	6,566
Outbound	7,108	7,266	7,266

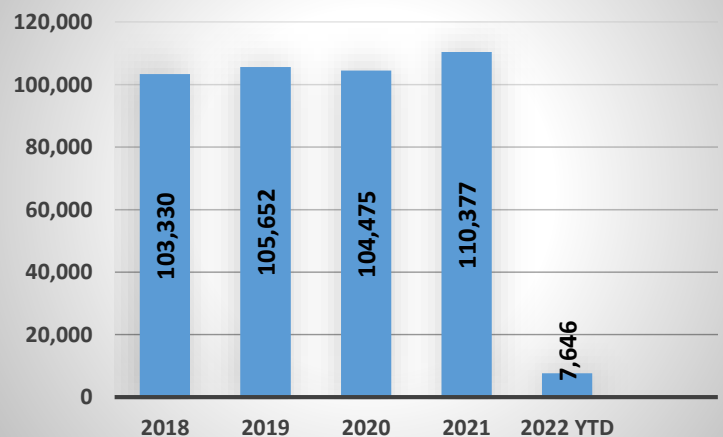
Total Calls Processed (Year to Date)

21,478

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	Jan. 2021	Jan. 2022	Year to Date
Allendale Twp.	409	408	408
Blendon Twp.	85	89	89
Chester Twp.	34	32	32
Coopersville City	173	146	146
Crockery Twp.	148	142	142
Ferrysburg City	106	113	113
Georgetown Twp.	675	825	825
Grand Haven City	494	412	412
Grand Haven Twp.	326	442	442
GVSU	200	299	299
Holland City	1,117	1,103	1,103
Holland Twp.	1,278	1,357	1,357
Hudsonville City	165	193	193
Jamestown Twp.	143	146	146
Olive Twp.	176	203	203
Park Twp.	220	225	225
Polkton Twp.	78	110	110
Port Sheldon Twp.	83	92	92
Robinson Twp.	108	97	97
Spring Lake Twp.	248	237	237
Spring Lake Village	84	74	74
Tallmadge Twp.	154	160	160
Wright Twp.	92	111	111
Zeeland City	170	168	168
Zeeland Twp.	226	244	244
Out Of County	25	26	26
Total	7,017	7,454	7,454

Fire	Jan. 2021	Jan. 2022	Year to Date
Allendale Twp.	120	100	100
Blendon Twp.	20	32	32
Chester Twp.	10	10	10
Coopersville City	58	45	45
Crockery Twp.	36	32	32
Ferrysburg City	20	24	24
Georgetown Twp.	49	68	68
Grand Haven City	133	136	136
Grand Haven Twp.	92	140	140
GVSU	9	12	12
Holland City	304	325	325
Holland Twp.	62	105	105
Hudsonville City	31	35	35
Jamestown Twp.	37	34	34
Olive Twp.	25	41	41
Park Twp.	18	42	42
Polkton Twp.	6	11	11
Port Sheldon Twp.	25	22	22
Robinson Twp.	33	20	20
Spring Lake Twp.	88	92	92
Spring Lake Village	34	19	19
Tallmadge Twp.	39	54	54
Wright Twp.	28	27	27
Zeeland City	64	71	71
Zeeland Twp.	88	68	767
Out Of County	8	4	4
Total	1,437	1,569	1,569