



Ottawa County Central Dispatch Authority

December 2021 Statistics



22 New Profile Created

72 Profile Pops

664 Chat Sessions Initiated

328 Chat Responses



Group	Tips	Follow Ups
GVSU	1	0
Holland/Zeeland	12	0
OCSO	22	24
Tri – Cities	6	10
WEMET	4	1
Out of County	2	0
Total	41*	35*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



16 Caller Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

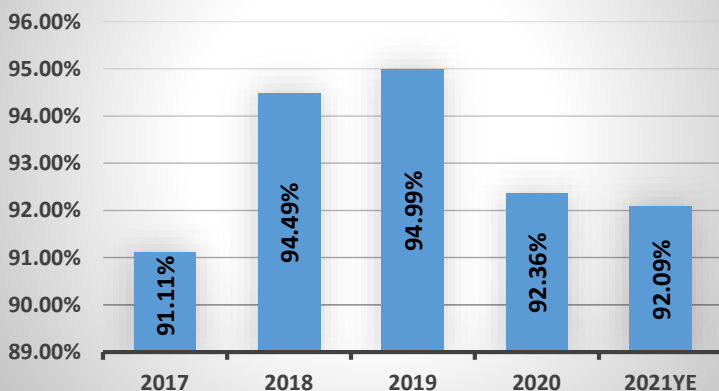
911 Class of Service	December 2020	December 2021	Year to Date
Business	366	328	4,290
Other	143	43	1,042
Residence	318	149	2,727
VOIP	291	674	6,437
Wireless	6,443	7,864	95,881
911 Hang up*	1,037	1,152	13,822
TOTAL 911 CALLS	7,559	9,058	110,377

Administrative Calls	December 2020	December 2021	Year to Date
Inbound	6,564	7,308	91,405
Outbound	7,143	7,930	96,436

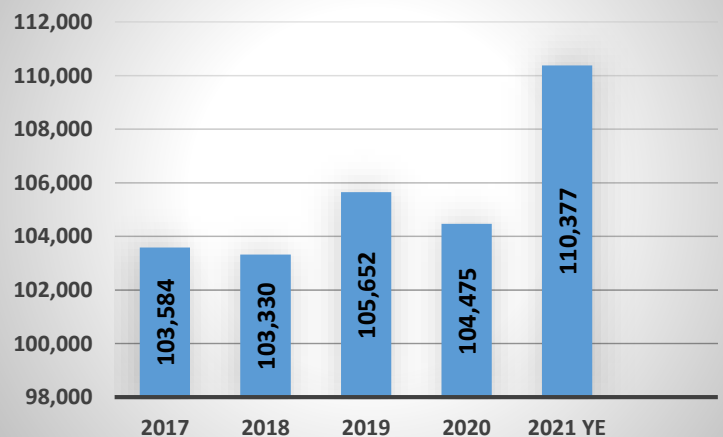
Total Calls Processed (Year to Date)

298,218

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	Dec. 2020	Dec. 2021	Year to Date
Allendale Twp.	384	444	5,643
Blendon Twp.	84	102	1,053
Chester Twp.	31	30	408
Coopersville City	195	147	2,174
Crockery Twp.	169	206	2,336
Ferrysburg City	97	107	1,330
Georgetown Twp.	660	798	9,331
Grand Haven City	496	555	7,657
Grand Haven Twp.	314	385	4,760
GVSU	105	186	2,625
Holland City	1,141	1,306	16,260
Holland Twp.	1,305	1,410	16,970
Hudsonville City	179	204	2,589
Jamestown Twp.	112	140	1,737
Olive Twp.	147	199	2,384
Park Twp.	215	243	3,372
Polkton Twp.	104	139	1,289
Port Sheldon Twp.	79	103	1,310
Robinson Twp.	111	116	1,416
Spring Lake Twp.	223	275	3,188
Spring Lake Village	79	73	1,191
Tallmadge Twp.	181	205	2,329
Wright Twp.	90	90	1,284
Zeeland City	173	157	2,187
Zeeland Twp.	224	268	2,989
Out Of County	28	31	396
Total	6,926	7,919	98,208

Fire	Dec. 2020	Dec. 2021	Year to Date
Allendale Twp.	86	108	1,231
Blendon Twp.	33	29	343
Chester Twp.	15	8	160
Coopersville City	49	42	560
Crockery Twp.	38	33	375
Ferrysburg City	20	25	239
Georgetown Twp.	65	74	778
Grand Haven City	126	166	1,851
Grand Haven Twp.	87	116	1,332
GVSU	2	10	146
Holland City	347	362	3,980
Holland Twp.	71	122	1,125
Hudsonville City	50	49	535
Jamestown Twp.	28	51	485
Olive Twp.	32	45	329
Park Twp.	17	46	432
Polkton Twp.	21	36	256
Port Sheldon Twp.	21	26	300
Robinson Twp.	21	34	339
Spring Lake Twp.	80	85	969
Spring Lake Village	24	16	284
Tallmadge Twp.	56	69	689
Wright Twp.	22	27	310
Zeeland City	63	68	740
Zeeland Twp.	58	89	767
Out Of County	9	13	116
Total	1,441	1,749	18,671