



Ottawa County Central Dispatch Authority

November 2021 Statistics



11 New Profile Created

56 Profile Pops

677 Chat Sessions Initiated

324 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	6	5
OCSO	20	9
Tri – Cities	7	2
WEMET	9	1
Out of County	1	0
Total	37*	14*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



21 Caller Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

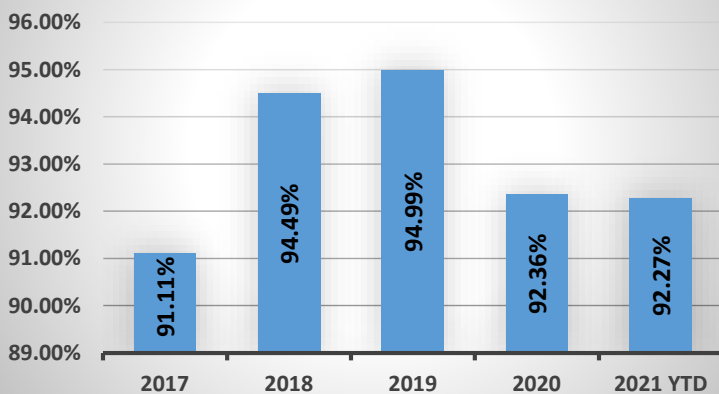
911 Class of Service	November 2020	November 2021	Year to Date
Business	398	324	3,962
Other	57	69	999
Residence	404	147	2,578
VOIP	367	705	5,763
Wireless	7,224	7,582	88,017
911 Hang up*	1,027	1,177	12,670
TOTAL 911 CALLS	8,450	8,827	101,319

Administrative Calls	November 2020	November 2021	Year to Date
Inbound	8,045	7,557	84,097
Outbound	8,112	7,813	88,506

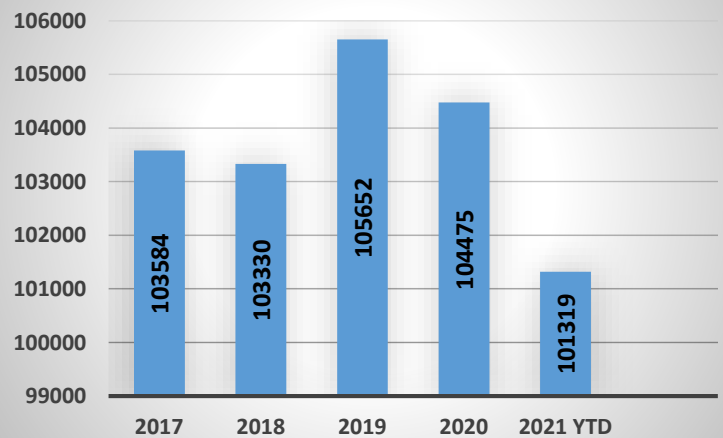
Total Calls Processed (Year to Date)

273,922

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	Nov. 2020	Nov. 2021	Year to Date
Allendale Twp.	480	433	5,199
Blendon Twp.	94	109	951
Chester Twp.	37	41	378
Coopersville City	192	188	2,027
Crockery Twp.	183	199	2,130
Ferrysburg City	125	106	1,223
Georgetown Twp.	787	799	8,533
Grand Haven City	521	568	7,102
Grand Haven Twp.	395	429	4,375
GVSU	223	294	2,439
Holland City	1,267	1,233	14,954
Holland Twp.	1,315	1,398	15,560
Hudsonville City	210	235	2,385
Jamestown Twp.	157	156	1,597
Olive Twp.	178	195	2,185
Park Twp.	240	239	3,129
Polkton Twp.	71	109	1,150
Port Sheldon Twp.	92	92	1,207
Robinson Twp.	116	112	1,300
Spring Lake Twp.	237	263	2,913
Spring Lake Village	87	70	1,118
Tallmadge Twp.	192	214	2,124
Wright Twp.	118	87	1,194
Zeeland City	147	182	2,030
Zeeland Twp.	232	268	2,721
Out Of County	28	25	365
Total	7,724	8,044	90,289

Fire	Nov. 2020	Nov. 2021	Year to Date
Allendale Twp.	118	100	1,123
Blendon Twp.	33	38	314
Chester Twp.	11	13	152
Coopersville City	42	53	518
Crockery Twp.	32	23	342
Ferrysburg City	16	16	214
Georgetown Twp.	87	87	704
Grand Haven City	140	162	1,685
Grand Haven Twp.	134	136	1,216
GVSU	9	19	136
Holland City	316	314	3,618
Holland Twp.	70	104	1,003
Hudsonville City	46	53	486
Jamestown Twp.	31	42	434
Olive Twp.	22	31	284
Park Twp.	25	32	386
Polkton Twp.	13	19	220
Port Sheldon Twp.	18	27	274
Robinson Twp.	35	20	305
Spring Lake Twp.	89	92	884
Spring Lake Village	31	21	268
Tallmadge Twp.	48	66	620
Wright Twp.	24	25	283
Zeeland City	59	68	672
Zeeland Twp.	60	60	678
Out Of County	6	12	103
Total	1,515	1,633	16,922