



Ottawa County Central Dispatch Authority

October 2021 Statistics



27 New Profile Created

60 Profile Pops

808 Chat Sessions Initiated

413 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	6	9
OCSO	30	53
Tri – Cities	6	2
WEMET	10	15
Out of County	0	0
Total	47*	60*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



14 Caller Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

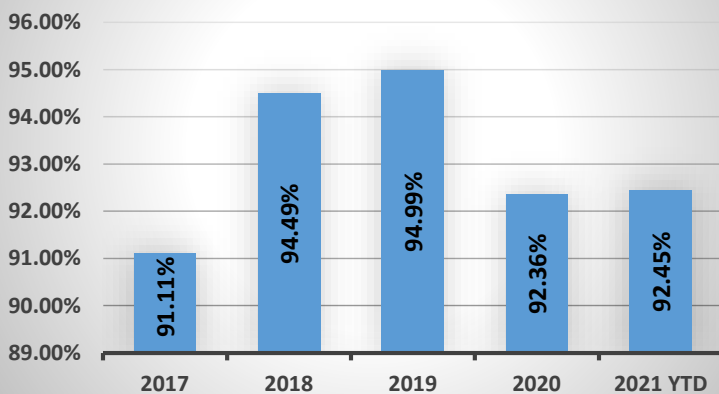
911 Class of Service	October 2020	October 2021	Year to Date
Business	514	312	3,638
Other	78	81	930
Residence	395	134	2,431
VOIP	382	687	5,058
Wireless	7,607	8,251	80,435
911 Hang up*	1,295	1,177	11,534
TOTAL 911 CALLS	8,976	9,465	92,492

Administrative Calls	October 2020	October 2021	Year to Date
Inbound	8,045	7,820	76,540
Outbound	8,112	8,048	80,693

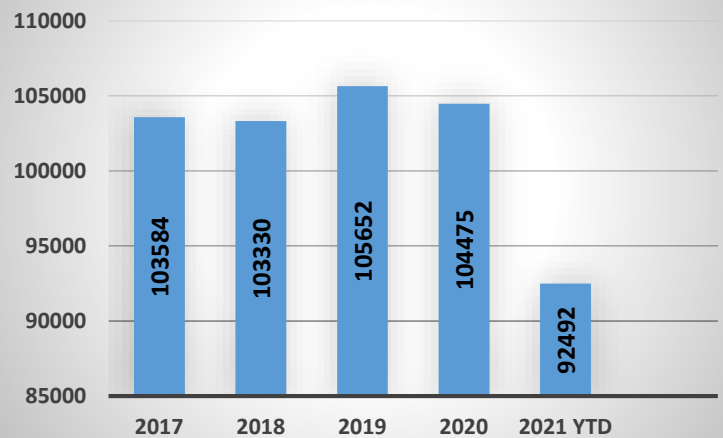
Total Calls Processed (Year to Date)

249,725

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	Oct. 2020	Oct. 2021	Year to Date
Allendale Twp.	479	502	4,766
Blendon Twp.	79	91	842
Chester Twp.	31	31	337
Coopersville City	195	194	1,839
Crockery Twp.	169	195	1,931
Ferrysburg City	97	112	1,117
Georgetown Twp.	800	810	7,734
Grand Haven City	641	569	6,534
Grand Haven Twp.	418	398	3,946
GVSU	300	344	2,145
Holland City	1,541	1,451	13,721
Holland Twp.	1,428	1,431	14,162
Hudsonville City	206	209	2,150
Jamestown Twp.	173	138	1,441
Olive Twp.	211	213	1,990
Park Twp.	247	276	2,890
Polkton Twp.	99	103	1,041
Port Sheldon Twp.	97	116	1,115
Robinson Twp.	119	128	1,188
Spring Lake Twp.	257	257	2,650
Spring Lake Village	98	83	1,048
Tallmadge Twp.	200	202	1,910
Wright Twp.	109	114	1,107
Zeeland City	175	175	1,848
Zeeland Twp.	256	255	2,453
Out Of County	28	37	340
Total	8,550	8,434	82,245

Fire	Oct. 2020	Oct. 2021	Year to Date
Allendale Twp.	111	120	1,016
Blendon Twp.	25	21	272
Chester Twp.	13	9	139
Coopersville City	72	42	462
Crockery Twp.	37	32	318
Ferrysburg City	16	16	196
Georgetown Twp.	56	88	615
Grand Haven City	174	132	1,512
Grand Haven Twp.	108	118	1,070
GVSU	12	16	117
Holland City	303	337	3,287
Holland Twp.	85	90	896
Hudsonville City	31	49	432
Jamestown Twp.	48	33	389
Olive Twp.	22	38	251
Park Twp.	19	27	352
Polkton Twp.	17	13	199
Port Sheldon Twp.	25	23	243
Robinson Twp.	17	29	285
Spring Lake Twp.	63	76	783
Spring Lake Village	36	21	244
Tallmadge Twp.	60	69	549
Wright Twp.	24	23	257
Zeeland City	59	63	602
Zeeland Twp.	55	62	612
Out Of County	12	11	91
Total	1,500	1,558	15,189