



Ottawa County Central Dispatch Authority

September 2021 Statistics



21 New Profile Created

64 Profile Pops

836 Chat Sessions Initiated

418 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	8	5
OCSO	38	37
Tri – Cities	4	2
WEMET	9	12
Out of County	2	0
Total	57*	55*

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



9 Caller Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

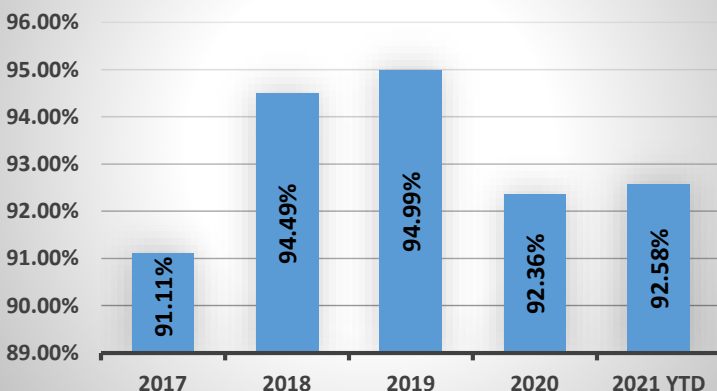
911 Class of Service	September 2020	September 2021	Year to Date
Business	514	300	3,326
Other	78	65	849
Residence	395	138	2,297
VOIP	382	739	4,371
Wireless	7,607	9,687	79,680
911 Hang up*	1,295	1,128	9,159
TOTAL 911 CALLS	8,976	9,687	83,027

Administrative Calls	September 2020	September 2021	Year to Date
Inbound	8,045	8,027	68,720
Outbound	8,112	8,178	72,645

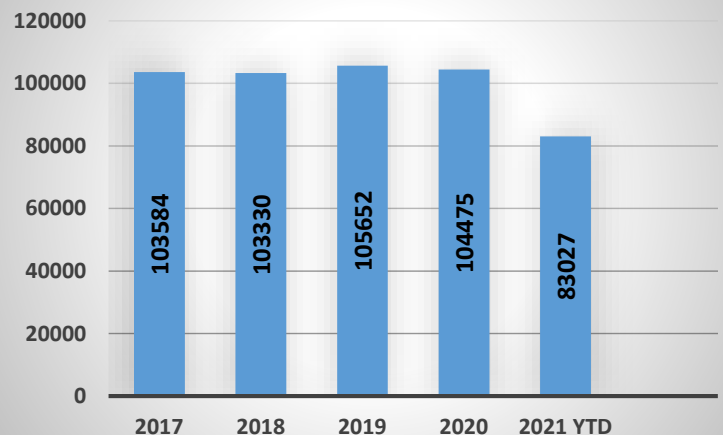
Total Calls Processed (Year to Date)

224,392

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	Sept. 2020	Sept. 2021	Year to Date
Allendale Twp.	484	536	4,264
Blendon Twp.	93	87	751
Chester Twp.	33	36	306
Coopersville City	183	204	1,645
Crockery Twp.	144	204	1,736
Ferrysburg City	123	108	1,005
Georgetown Twp.	780	843	6,924
Grand Haven City	690	635	5,965
Grand Haven Twp.	420	425	3,548
GVSU	338	408	1,801
Holland City	1,431	1,408	12,270
Holland Twp.	1,414	1,651	12,731
Hudsonville City	202	228	1,941
Jamestown Twp.	136	150	1,303
Olive Twp.	193	209	1,777
Park Twp.	272	299	2,614
Polkton Twp.	107	125	938
Port Sheldon Twp.	113	104	999
Robinson Twp.	103	104	1,060
Spring Lake Twp.	251	296	2,393
Spring Lake Village	111	104	965
Tallmadge Twp.	191	218	1,708
Wright Twp.	102	128	993
Zeeland City	187	193	1,673
Zeeland Twp.	257	282	2,198
Out Of County	32	44	303
Total	8,390	9,029	73,811

Fire	Sept. 2020	Sept. 2021	Year to Date
Allendale Twp.	95	104	896
Blendon Twp.	28	27	251
Chester Twp.	13	14	130
Coopersville City	25	51	420
Crockery Twp.	20	29	286
Ferrysburg City	14	19	180
Georgetown Twp.	56	64	527
Grand Haven City	208	151	1,380
Grand Haven Twp.	101	115	952
GVSU	8	25	101
Holland City	340	346	2,950
Holland Twp.	60	110	806
Hudsonville City	33	41	383
Jamestown Twp.	31	35	356
Olive Twp.	24	17	213
Park Twp.	26	42	325
Polkton Twp.	16	37	186
Port Sheldon Twp.	23	21	220
Robinson Twp.	25	22	256
Spring Lake Twp.	80	74	707
Spring Lake Village	22	31	223
Tallmadge Twp.	49	57	480
Wright Twp.	23	31	234
Zeeland City	59	68	539
Zeeland Twp.	46	73	550
Out Of County	12	6	80
Total	1,437	1,610	13,631