



Ottawa County Central Dispatch Authority

July 2021 Statistics



24 New Profile Created

66 Profile Pops

1,150 Chat Sessions Initiated

555 Chat Responses



13 Caller Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

911 Class of Service	July 2020	July 2021	Year to Date
Business	545	351	2,592
Other	64	69	723
Residence	436	120	1,990
VOIP	335	701	2,898
Wireless	9,491	9,403	53,734
911 Hang up*	1,499	1,312	7,834
TOTAL 911 CALLS	10,871	10,644	61,937



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	23	10
OCSO	42	29
Tri – Cities	6	5
WEMET	16	0
Out of County	2	0
Total	89*	46

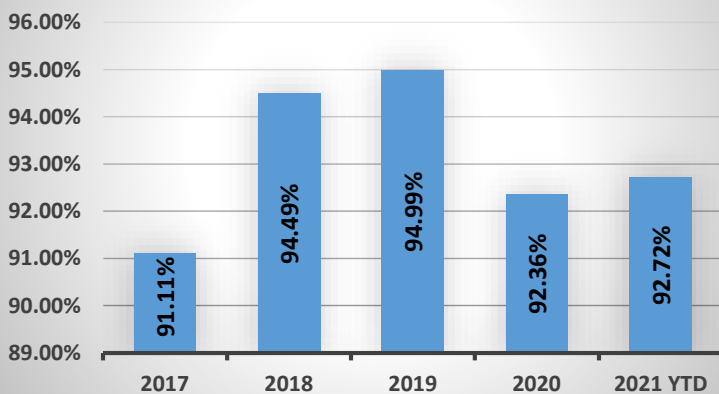
*The total may not be the sum of the values above because tips may be assigned to multiple recipients.

Administrative Calls	July 2020	July 2021	Year to Date
Inbound	9,419	8,490	51,640
Outbound	10,075	9,301	54,947

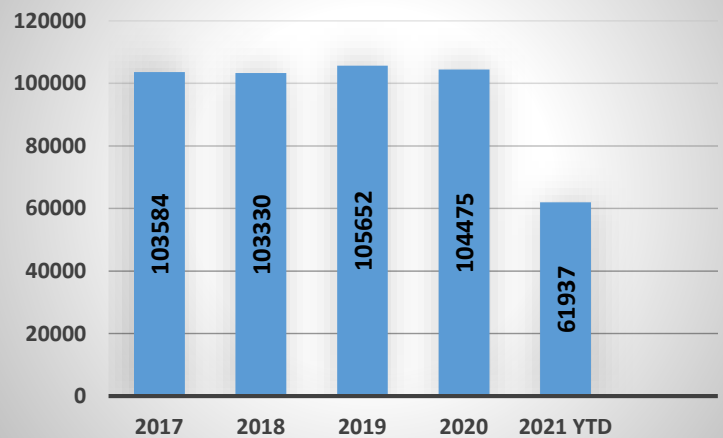
Total Calls Processed (Year to Date)

168,524

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	July 2020	July 2021	Year to Date
Allendale Twp.	446	471	3,224
Blendon Twp.	83	77	558
Chester Twp.	32	27	207
Coopersville City	209	185	1,241
Crockery Twp.	206	237	1,337
Ferrysburg City	118	146	768
Georgetown Twp.	792	833	5,253
Grand Haven City	942	868	4,374
Grand Haven Twp.	457	394	2,668
GVSU	128	104	1,140
Holland City	1,581	1,536	9,298
Holland Twp.	1,487	1,532	9,575
Hudsonville City	225	229	1,495
Jamestown Twp.	141	155	991
Olive Twp.	209	213	1,325
Park Twp.	434	371	2,015
Polkton Twp.	69	129	684
Port Sheldon Twp.	122	140	744
Robinson Twp.	122	154	779
Spring Lake Twp.	369	273	1,798
Spring Lake Village	126	110	703
Tallmadge Twp.	214	186	1,302
Wright Twp.	119	142	731
Zeeland City	171	210	1,297
Zeeland Twp.	245	268	1,622
Out Of County	45	33	223
Total	9,282	8,78	55,352

Fire	July 2020	July 2021	Year to Date
Allendale Twp.	115	87	677
Blendon Twp.	19	24	194
Chester Twp.	9	13	96
Coopersville City	58	42	309
Crockery Twp.	46	36	229
Ferrysburg City	8	25	133
Georgetown Twp.	64	79	391
Grand Haven City	219	189	1,030
Grand Haven Twp.	119	108	705
GVSU	1	7	64
Holland City	374	332	2,238
Holland Twp.	86	100	579
Hudsonville City	41	43	291
Jamestown Twp.	35	30	268
Olive Twp.	29	21	163
Park Twp.	39	55	218
Polkton Twp.	18	12	121
Port Sheldon Twp.	20	18	163
Robinson Twp.	22	25	218
Spring Lake Twp.	76	91	544
Spring Lake Village	31	21	155
Tallmadge Twp.	48	58	371
Wright Twp.	26	34	176
Zeeland City	54	62	404
Zeeland Twp.	45	59	393
Out Of County	6	9	65
Total	1,608	1,580	10,155