



Ottawa County Central Dispatch Authority

August 2021 Statistics



14 New Profile Created

89 Profile Pops

1,127 Chat Sessions Initiated

552 Chat Responses



25 Caller Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

911 Class of Service	August 2020	August 2021	Year to Date
Business	494	434	3,026
Other	64	61	784
Residence	468	169	2,159
VOIP	294	734	3,632
Wireless	9,627	10,005	63,739
911 Hang up*	1,588	1,325	9,159
TOTAL 911 CALLS	10,871	11,403	73,340



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	12	7
OCSO	61	29
Tri – Cities	12	5
WEMET	17	2
Out of County	2	7
Total	104*	50

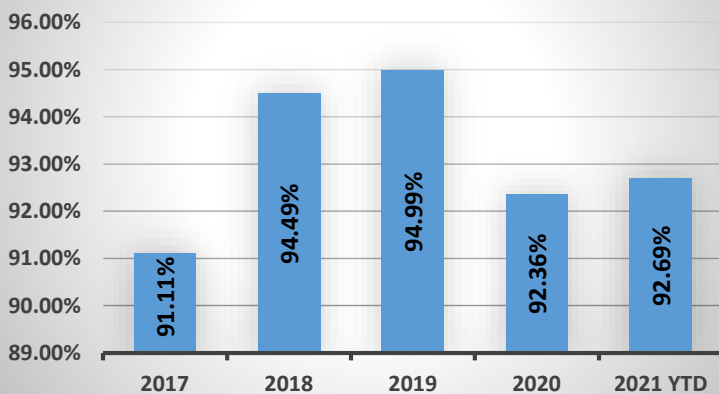
*The total may not be the sum of the values above because tips may be assigned to multiple recipients.

Administrative Calls	August 2020	August 2021	Year to Date
Inbound	8,651	9,053	60,693
Outbound	9,830	10,160	64,467

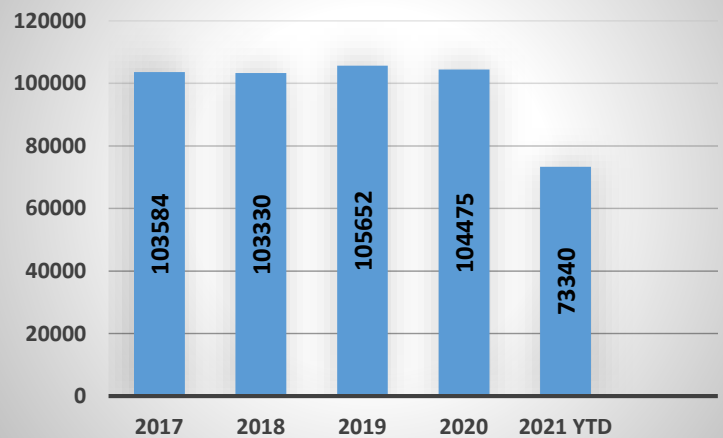
Total Calls Processed (Year to Date)

194,726

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





Ottawa County Central Dispatch Authority

August 2021 Statistics

Police	August 2020	August 2021	Year to Date
Allendale Twp.	531	504	3,728
Blendon Twp.	86	106	664
Chester Twp.	38	63	270
Coopersville City	187	200	1,441
Crockery Twp.	210	195	1,532
Ferrysburg City	145	129	897
Georgetown Twp.	875	828	6,081
Grand Haven City	860	956	5,330
Grand Haven Twp.	458	455	3,123
GVSU	244	253	1,393
Holland City	1,637	1,564	10,862
Holland Twp.	1,568	1,505	11,080
Hudsonville City	224	218	1,713
Jamestown Twp.	156	162	1,153
Olive Twp.	193	243	1,568
Park Twp.	382	300	2,315
Polkton Twp.	70	129	813
Port Sheldon Twp.	141	151	895
Robinson Twp.	138	177	956
Spring Lake Twp.	329	299	2,097
Spring Lake Village	135	158	861
Tallmadge Twp.	193	188	1,490
Wright Twp.	141	134	865
Zeeland City	184	183	1,480
Zeeland Twp.	230	294	1,916
Out Of County	49	36	259
Total	9,404	9,430	64,782

Fire	August 2020	August 2021	Year to Date
Allendale Twp.	86	115	792
Blendon Twp.	25	30	224
Chester Twp.	16	20	116
Coopersville City	45	60	369
Crockery Twp.	37	28	257
Ferrysburg City	22	28	161
Georgetown Twp.	67	72	463
Grand Haven City	186	199	1,229
Grand Haven Twp.	126	132	837
GVSU	8	12	76
Holland City	343	366	2,604
Holland Twp.	95	117	696
Hudsonville City	50	51	342
Jamestown Twp.	29	53	321
Olive Twp.	23	33	196
Park Twp.	37	65	283
Polkton Twp.	5	28	149
Port Sheldon Twp.	32	36	199
Robinson Twp.	32	56	234
Spring Lake Twp.	81	89	633
Spring Lake Village	29	37	192
Tallmadge Twp.	65	52	423
Wright Twp.	27	27	203
Zeeland City	42	67	471
Zeeland Twp.	52	84	477
Out Of County	9	9	74
Total	1,569	1,866	12,021