



Ottawa County Central Dispatch Authority

June 2021 Statistics



13 New Profile Created

89 Profile Pops

996 Chat Sessions Initiated

470 Chat Responses

9.11
CALL IF YOU CAN
TEXT IF YOU CAN'T

5 Caller Initiated
Text Messages

* Already Included in 9-1-1 Class of Service Totals

911 Class of Service	June 2020	June 2021	Year to Date
Business	541	329	2,241
Other	148	76	654
Residence	475	151	1,870
VOIP	324	746	2,197
Wireless	9,514	9,325	44,331
911 Hang up*	1,811	1,440	6,522
TOTAL 911 CALLS	11,002	9,875	51,293



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	26	53
OCSO	49	65
Tri – Cities	3	0
WEMET	15	2
Out of County	0	0
Total	93*	120

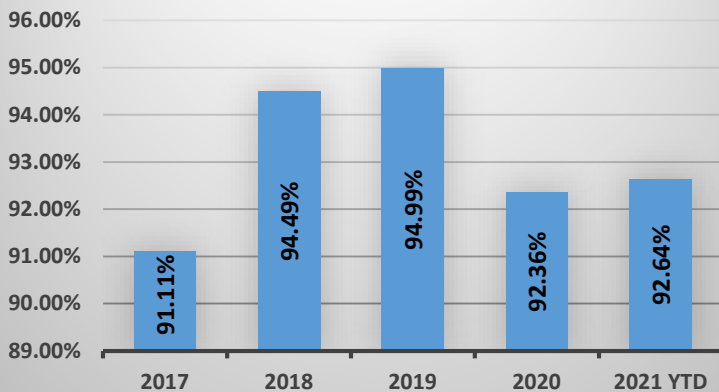
*The total may not be the sum of the values above because tips may be assigned to multiple recipients.

Administrative Calls	June 2020	June 2021	Year to Date
Inbound	9,366	8,332	43,150
Outbound	9,691	8,776	45,006

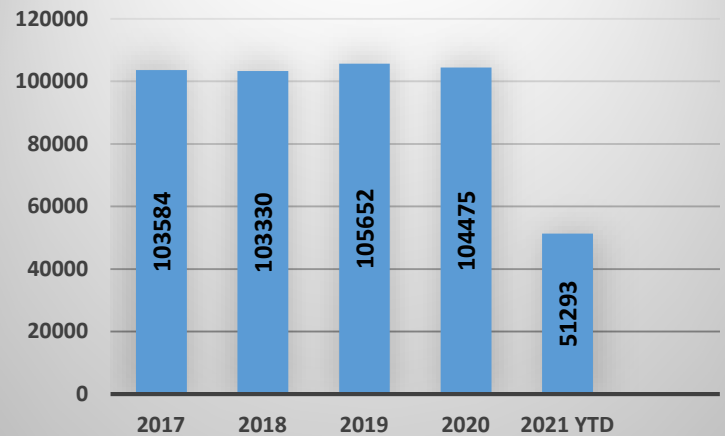
Total Calls Processed (Year to Date)

139,449

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





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Police	June 2020	June 2021	Year to Date
Allendale Twp.	437	460	2,753
Blendon Twp.	112	91	481
Chester Twp.	32	30	180
Coopersville City	181	189	1,056
Crockery Twp.	179	200	1,100
Ferrysburg City	129	131	622
Georgetown Twp.	819	815	4,420
Grand Haven City	802	833	3,506
Grand Haven Twp.	464	466	2,274
GVSU	151	127	1,036
Holland City	1,541	1,478	7,762
Holland Twp.	1,475	1,532	8,088
Hudsonville City	241	252	1,266
Jamestown Twp.	148	133	836
Olive Twp.	187	214	1,112
Park Twp.	384	366	1,644
Polkton Twp.	95	122	555
Port Sheldon Twp.	136	109	604
Robinson Twp.	126	131	625
Spring Lake Twp.	338	311	1,525
Spring Lake Village	127	137	593
Tallmadge Twp.	211	229	1,116
Wright Twp.	124	99	589
Zeeland City	190	204	1,087
Zeeland Twp.	247	259	1,354
Out Of County	27	37	190
Total	8,903	8,955	46,374

Fire	June 2020	June 2021	Year to Date
Allendale Twp.	103	83	590
Blendon Twp.	30	28	170
Chester Twp.	7	13	83
Coopersville City	33	44	267
Crockery Twp.	41	30	193
Ferrysburg City	21	23	108
Georgetown Twp.	67	63	312
Grand Haven City	153	183	841
Grand Haven Twp.	98	120	597
GVSU	5	7	57
Holland City	340	356	1,906
Holland Twp.	107	116	479
Hudsonville City	28	56	248
Jamestown Twp.	37	37	238
Olive Twp.	31	30	142
Park Twp.	42	38	163
Polkton Twp.	11	25	109
Port Sheldon Twp.	22	24	145
Robinson Twp.	30	25	153
Spring Lake Twp.	60	90	453
Spring Lake Village	11	23	134
Tallmadge Twp.	61	62	313
Wright Twp.	26	24	142
Zeeland City	70	62	342
Zeeland Twp.	71	48	334
Out Of County	9	13	56
Total	1,514	1,623	8,575