



Ottawa County Central Dispatch Authority

April 2021 Statistics



10 New Profiles Created

54 Profile Pops

555 Chat Sessions Initiated

249 Chat Responses



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	23	12
OCSO	39	32
Tri – Cities	2	7
WEMET	22	8
Out of County	1	0
Total	84*	59

*The total may not be the sum of the values above because tips may be assigned to multiple recipients.



11 Caller Initiated Text Messages

* Already Included in 9-1-1 Class of Service Totals

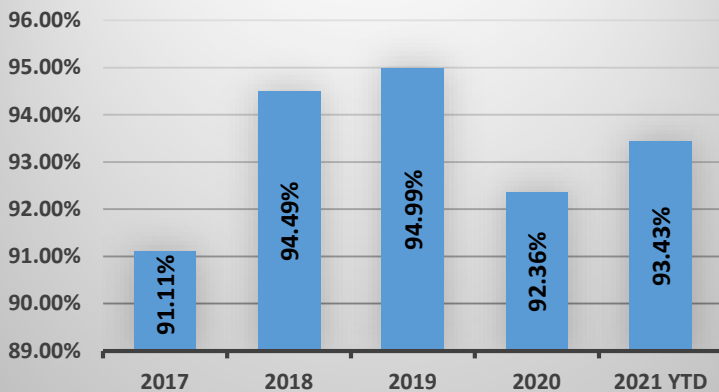
911 Class of Service	April 2020	April 2021	Year to Date
Business	354	398	1,513
Other	32	64	511
Residence	363	397	1,351
VOIP	241	382	1,129
Wireless	5,238	6,962	26,287
911 Hang up*	835	1,015	3,753
TOTAL 911 CALLS	6228	8,049	30,791

Administrative Calls	April 2020	April 2021	Year to Date
Inbound	6,429	7,243	26,767
Outbound	6,122	7,192	27,958

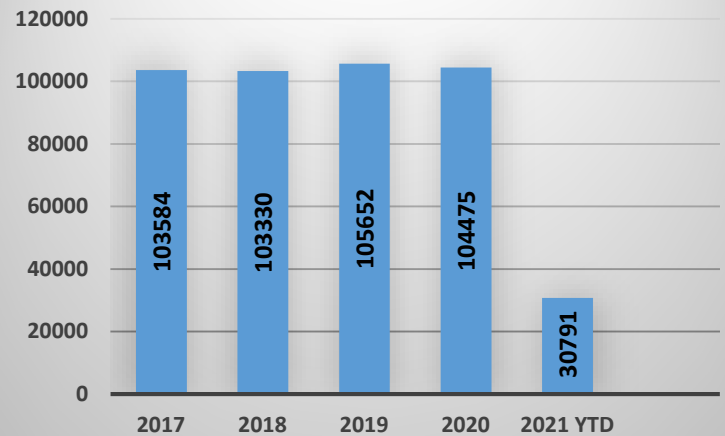
Total Calls Processed (Year to Date)

85,516

Yearly 911 Answered Within 10 Seconds



Yearly 911 Call Volume





Ottawa County Central Dispatch Authority

April 2021 Statistics

Police	April 2020	April 2021	Year to Date
Allendale Twp.	297	438	1,753
Blendon Twp.	53	73	293
Chester Twp.	34	23	127
Coopersville City	126	199	694
Crockery Twp.	120	159	702
Ferrysburg City	84	100	377
Georgetown Twp.	632	719	2,837
Grand Haven City	480	546	2,032
Grand Haven Twp.	355	358	1,356
GVSU	93	176	820
Holland City	1,025	1,260	4,850
Holland Twp.	1,121	1,307	5,079
Hudsonville City	164	229	783
Jamestown Twp.	103	140	548
Olive Twp.	120	179	715
Park Twp.	204	271	966
Polkton Twp.	72	78	323
Port Sheldon Twp.	80	125	388
Robinson Twp.	74	89	382
Spring Lake Twp.	249	242	967
Spring Lake Village	56	85	335
Tallmadge Twp.	183	154	698
Wright Twp.	77	77	372
Zeeland City	160	195	682
Zeeland Twp.	183	250	862
Out Of County	24	33	121
Total	6,169	7,505	29,062

Fire	April 2020	April 2021	Year to Date
Allendale Twp.	83	89	383
Blendon Twp.	27	26	107
Chester Twp.	14	10	48
Coopersville City	27	48	181
Crockery Twp.	18	36	133
Ferrysburg City	9	19	64
Georgetown Twp.	51	42	202
Grand Haven City	89	142	515
Grand Haven Twp.	117	94	341
GVSU	0	12	48
Holland City	262	274	1,185
Holland Twp.	58	84	287
Hudsonville City	40	36	147
Jamestown Twp.	25	38	153
Olive Twp.	21	16	86
Park Twp.	20	25	83
Polkton Twp.	9	13	66
Port Sheldon Twp.	35	15	87
Robinson Twp.	31	26	108
Spring Lake Twp.	74	76	291
Spring Lake Village	10	19	93
Tallmadge Twp.	65	47	187
Wright Twp.	16	24	93
Zeeland City	42	58	220
Zeeland Twp.	32	60	237
Out Of County	3	6	32
Total	1,178	1,335	5,377