



# Ottawa County Central Dispatch Authority

## March 2021 Statistics



**31** New Profiles Created

**68** Profile Pops

**510** Chat Sessions Initiated

**249** Chat Responses



**36** Caller Initiated  
Text Messages

\* Already Included in 9-1-1 Class of Service Totals

911 Class of Service	March 2020	March 2021	Year to Date
Business	354	422	1,115
Other	32	107	447
Residence	363	318	954
VOIP	241	300	847
Wireless	5,238	6,902	19,325
911 Hang up*	835	998	2,738
<b>TOTAL 911 CALLS</b>	<b>6228</b>	<b>8,049</b>	<b>22,688</b>



Group	Tips	Follow Ups
GVSU	0	0
Holland/Zeeland	22	4
OCSO	36	30
Tri – Cities	7	5
WEMET	17	9
Out of County	1	0
<b>Total</b>	<b>73*</b>	<b>48</b>

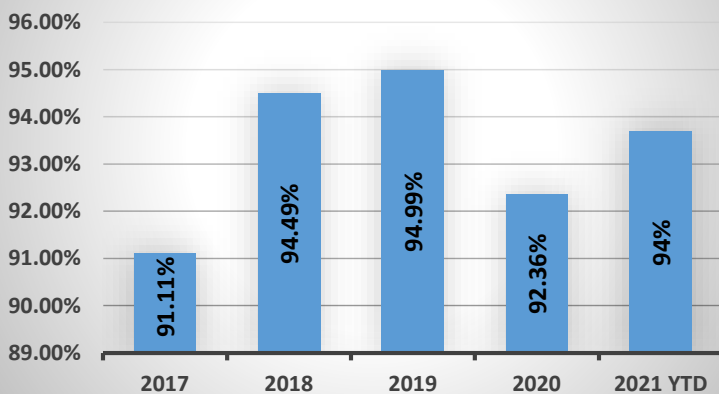
\*The total may not be the sum of the values above because tips may be assigned to multiple recipients.

Administrative Calls	March 2020	March 2021	Year to Date
Inbound	6,855	7,243	19,736
Outbound	6,974	7,192	20,861

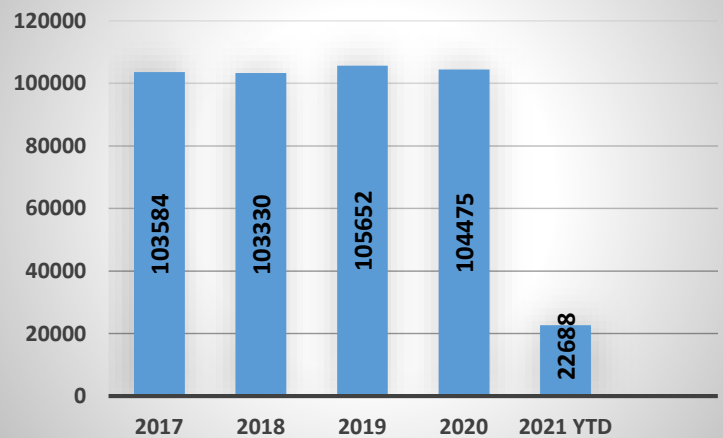
**Total Calls Processed (Year to Date)**

**63,285**

**Yearly 911 Answered Within 10 Seconds**



**Yearly 911 Call Volume**





# Ottawa County Central Dispatch Authority

## April 2021 Statistics

Police	March 2020	March 2021	Year to Date
Allendale Twp.	308	491	1,315
Blendon Twp.	78	67	220
Chester Twp.	36	39	104
Coopersville City	208	165	495
Crockery Twp.	109	214	543
Ferrysburg City	107	95	277
Georgetown Twp.	657	761	2,118
Grand Haven City	502	516	1,486
Grand Haven Twp.	325	360	998
GVSU	167	201	644
Holland City	1,149	1,362	3,590
Holland Twp.	1,260	1,287	3,772
Hudsonville City	156	207	554
Jamestown Twp.	93	131	408
Olive Twp.	174	202	536
Park Twp.	254	259	695
Polkton Twp.	82	86	245
Port Sheldon Twp.	96	118	263
Robinson Twp.	86	92	293
Spring Lake Twp.	263	250	725
Spring Lake Village	73	85	250
Tallmadge Twp.	186	207	544
Wright Twp.	88	98	295
Zeeland City	160	170	487
Zeeland Twp.	222	190	612
Out Of County	32	27	88
<b>Total</b>	<b>6,871</b>	<b>7680</b>	<b>21,557</b>

Fire	March 2020	March 2021	Year to Date
Allendale Twp.	73	102	294
Blendon Twp.	30	34	81
Chester Twp.	16	12	38
Coopersville City	46	39	133
Crockery Twp.	18	32	97
Ferrysburg City	12	10	45
Georgetown Twp.	58	47	160
Grand Haven City	119	124	373
Grand Haven Twp.	110	82	247
GVSU	2	14	36
Holland City	280	319	911
Holland Twp.	55	78	203
Hudsonville City	33	43	111
Jamestown Twp.	28	40	115
Olive Twp.	33	26	70
Park Twp.	22	24	58
Polkton Twp.	11	27	53
Port Sheldon Twp.	15	31	72
Robinson Twp.	20	30	82
Spring Lake Twp.	71	74	215
Spring Lake Village	20	25	74
Tallmadge Twp.	57	57	140
Wright Twp.	27	21	69
Zeeland City	58	54	162
Zeeland Twp.	35	53	177
Out Of County	9	13	26
<b>Total</b>	<b>1,258</b>	<b>1,411</b>	<b>4,042</b>